



Department
for Transport

Mr Michael Evans
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Department for Transport
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33 Horseferry Road
London
SW1P 4DR

Web Site: www.gov.uk/dft

Our Ref: F0016572

1 November 2018

Mr James Brickles

[By email: request-524299-c7353f77@whatdotheyknow.com]

Dear Mr Brickles

Freedom of Information Act Request – F0016572

Thank you for your Freedom of Information (FOI) request of 4 October 2018. You asked for the following information:

Would you be able to send me some statistics regarding the number of passengers that have been issued a penalty fine since it was brought in in April 2018? Could you break down this information by month?

Would it also be possible to send statistics of how many Promise to Pay notices have been issued from ticket vending machines since the penalty fares introduction?

I am writing to confirm that your request has been considered under the FOI Act 2000 and that the Department for Transport (DfT) has completed its search for the information. Replies are provided under each of your requests below.

Would you be able to send me some statistics regarding the number of passengers that have been issued a penalty fine since it was brought in in April 2018? Could you break down this information by month?

Between the implementation of Northern Rail's Penalty Fare Scheme in April 2018 and 21 September 2018, Northern Rail have issued 7,600 penalty fare notices to passengers. Please note, we are unable to provide you with a breakdown by month, as we do not hold this information.

Would it also be possible to send statistics of how many Promise to Pay notices have been issued from ticket vending machines since the penalty fares introduction?

The Department does not hold the information you have requested.

If you are unhappy with the way the DfT has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the DfT's FOI Advice Team at:

Zone D/04
Ashdown House

Sedlescombe Road North
Hastings
East Sussex TN37 7GA
E-mail: FOI-Advice-Team-DFT@dft.gsi.gov.uk

Please send or copy any follow-up correspondence relating to this request to the FOI Advice Team to help ensure that it receives prompt attention. Please also remember to quote the reference number above in any future communications.

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely

Michael Evans
Senior Correspondence Manager- Passenger Services

Your right to complain to the DfT and the Information Commissioner

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF