

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** FW: Call tonight?  
**Date:** 29 June 2020 18:01:38  
**Attachments:** [image004.png](#)  
[image005.png](#)

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[REDACTED] | Intercity East Coast Commercial Manager, Passenger Services, Department for Transport  
4/21 | [REDACTED] |

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**From:** [REDACTED]  
**Sent:** 17 April 2020 18:13  
**To:** [REDACTED]  
**Subject:** RE: Call tonight?

Thanks [REDACTED] – that's v helpful. Let's discuss early next week. [REDACTED]

[REDACTED] | Intercity East Coast Commercial Manager, Passenger Services, Department for Transport  
4/21 | [REDACTED] |

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**From:** [REDACTED]  
**Sent:** 17 April 2020 17:59  
**To:** [REDACTED]  
**Subject:** RE: Call tonight?

[REDACTED]

I don't need a call per se, however I think that, as the drums are starting to beat on a return to higher levels of service it would be useful for me to outline some of the things we will be looking towards DfT for guidance on very soon:

[REDACTED]

[REDACTED]

[REDACTED]

What will social distancing look like and are DfT ok with the impact on revenue/ reservation only?

[REDACTED]

[REDACTED]

[REDACTED]

[SLIDE REDACTED]



[REDACTED]  
LNER East Coast House, 25 Skeldergate, York, YO1 6DH  
m: + [REDACTED]

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**From:** [REDACTED]

**Sent:** 17 April 2020 17:52

**To:** [REDACTED]

**Subject:** Call tonight?

Hi both, Do you wish to have our 8pm call this evening? I don't have anything specific/urgent to raise, but happy to speak then (or before) if you do. [REDACTED]



[REDACTED]  
**Intercity East Coast Commercial Manager, Passenger Services**

**4/21, Great Minster House  
33 Horseferry Road, London, SW1P 4DR**

[REDACTED]  
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