

NHS South East London ICB

160 Tooley Street

London

SE1 2TZ

**Email:** [foi@selondonics.nhs.uk](mailto:foi@selondonics.nhs.uk)

Dear Chloe Parkinson,

Reference: FOI.23.SEL178

07 September 2023

**Re: Freedom of Information request**

Thank you for your request under the Freedom of Information Act 2000 made to NHS South East London Integrated Care Board (SEL ICB).

**Your Request**

I am writing to request the following information regarding your Non-Medical/Non-Clinical temporary staffing procedures at the Trust.

Please can you confirm the following?

- 1. Non-Medical/Non-Clinical temporary job roles/titles supplied to the Trust by Recruitment Agencies for financial period of May 2022 to May 2023.**
- 2. Total spend on this labour pool split into job category (Admin/Clerical, IT, Facilities/Environmental) for financial period of May 2022 to May 2023.**
- 3. List of agencies engaged to supply said labour pool and the associated spend with each supplying agency for financial period of May 2022 to May 2023.**
- 4. Contact details for who is responsible for the Non-Medical/Non-Clinical temporary staffing at the Trust for financial period of May 2022 to May 2023.**

**5. Do the Trust engage with a neutral vendor system for temporary staffing purposes.**

Question 1

SEL ICB does not receive job roles/titles supplied to the ICB by recruitment agencies in HR. This would only be through speculative emails from recruitment agencies which isn't recorded centrally.

Question 2 & 3

Service / Schemes	Agency Supplier	Total Spend
Admin & Clerical	COMPUTER FUTURES	34,819
Admin & Clerical	MLC PARTNERS LTD	26,849
Admin & Clerical	REAL STAFFING GROUP LTD	97,556
Admin & Clerical	VENN GROUP LTD	2,500
Admin & Clerical	PURE RECRUITMENT SERVICES LTD	21,504
Admin & Clerical	LAW MORGAN LTD	9,845
Admin & Clerical	HUNTER HEALTHCARE RESOURCING LTD	58,472
Admin & Clerical	MICHAEL PAGE INTERNATIONAL RECRUITMENT LTD	27,518
Admin & Clerical	DAVID ROSE CONSULTANCY LTD	36,030
Communications & Engagement	FINEGREEN ASSOCIATES	42,130
Communications & Engagement	MICHAEL PAGE INTERNATIONAL RECRUITMENT LTD	2,320
Finance	VENN GROUP LTD	17,840
Finance	INTERIM PROFESSIONALS	6,528
Finance	HUNTER HEALTHCARE RESOURCING LTD	39,000
Finance	ALLEN LANE LTD	59,242
Human Resources	MLC PARTNERS LTD	33,286
Human Resources	VENN GROUP LTD	20,845

IT	MLC PARTNERS LTD	49,106
<b>Grand Total</b>		<b>585,390</b>

Question 4

There is no individual responsible for temporary staffing. If temporary staffing required by a manager, there is an approval process, but ultimately the manager is the contact who is responsible for the staffing in their section.

Question 5

SEL ICB only sources temporary staffing using agencies who are under the CCS Framework: Non Clinical Temporary and Fixed Term Staff.

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NHS South East London ICB  
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London  
SE1 2TZ  
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We will record your contact and request details in order to monitor and improve the service we provide and in order to discharge our statutory obligations under the Act. This information will be handled in accordance with the NHS Confidentiality Code of Practice and the *Data Protection Act 2018*.

**Using personal data we provide**

You are required not to use personal data which is provided to you for electronic marketing (telesales, fax, e-mail) to our staff and comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003. Provision of such personal data in response to a Freedom of Information or Environmental Information request does not constitute consent from the individual concerned.

The *Data Protection Act* gives individuals rights to prevent processing likely to cause substantial unwarranted damage or unwarranted distress (section 10) and to prevent processing for the

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**Review procedure**

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the FOI Team at: [foi@selondonics.nhs.uk](mailto:foi@selondonics.nhs.uk)

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

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The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

The Information Commissioner,

Wycliffe House,

Water Lane,

Wilmslow,

Cheshire,

SK9 5AF

Tel: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

**Freedom of Information Team**

**NHS SEL ICB**