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22 March 2022

Freedom of Information request: 20220310

Dear Rebecca Calder

Thank you for your request for information dated 10 March 2022. Your request has been managed under the terms of the Freedom of Information Act 2000.

Request

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Provision of Non-Emergency Patient Transport Service to Birmingham and Solihull CCGs and NHS Trusts

The details we require are:

- 1) Start date & duration of framework/contracts across Birmingham and Solihull CCGs and NHS Trusts including; Birmingham and Solihull Mental Health NHS Foundation Trust, Birmingham Women's and Children's NHS Foundation Trust, The Royal Orthopaedic Hospital NHS Foundation Trust, University Hospitals Birmingham NHS Foundation Trust?
- 2) Could you please provide details of the current supplier(s) delivering the service(s)?
- 3) Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date?
- 4) Can you provide activity levels across contract(s), annual Journeys per year?
- 5) Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
- 6) Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

- 7) If a decision has been made to go to market; can you provide an indicative timeline of when procurement activities are likely to commence?
- 8) Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages
- 9) Can you confirm whether the Authority intend to conduct any market engagement events prior to procurement process?
- 10) Who is the senior officer (outside of procurement) responsible across contracts?

Response

- 1) **NHS Birmingham and Solihull CCG do hold the information requested**
The CCG commission the Pan Birmingham Non-Emergency Patient Transport. This service commenced on 01 May 2017 lasting seven years including the two year extension, therefore, ends on 30 April 2024. Birmingham and Solihull Mental Health NHS Foundation Trust and Birmingham Children's Hospital have their own contracts.
- 2) **NHS Birmingham and Solihull CCG do hold the information requested**
The current provider of the Pan Birmingham NEPT Contract is West Midlands Ambulance Service University NHS Foundation Trust.
- 3) **NHS Birmingham and Solihull CCG do hold the information requested**
NHS Birmingham and Solihull CCG became the largest clinical commissioning group in England on 1 April 2018. NHS Birmingham CrossCity CCG, NHS Birmingham South Central CCG and NHS Solihull CCG merged to become NHS Birmingham and Solihull CCG.

| | NHS Birmingham CrossCity CCG | NHS Birmingham South Central CCG | NHS Solihull CCG | NHS Birmingham and Solihull CCG |
|---|------------------------------|----------------------------------|------------------|---|
| 2017/2018 | £3,640,797 | £1,337,429 | £1,062,963 | |
| 2018/2019 | | | | £6,856,832 |
| 2019/2020 | | | | £7,518,161 |
| 2020/2021 | | | | £7,542,498 |
| 2021/2022 (First seven months financial year) | | | | £7,690,502 plus £1,500,000 to cover costs of COVID regulations. |

- 4) **NHS Birmingham and Solihull CCG do hold the information requested**

| Region | Financial Year | Total Journeys |
|-------------------------|----------------|----------------|
| Birmingham and Solihull | 2017/2018 | 179,547 |
| Birmingham and Solihull | 2018/2019 | 201,083 |
| Birmingham and Solihull | 2019/2020 | 200,947 |
| Birmingham and Solihull | 2020/2021 | 161,190 |

| | | |
|-------------------------|-----------|---------|
| Birmingham and Solihull | 2021/2022 | 177,649 |
|-------------------------|-----------|---------|

- 5) **NHS Birmingham and Solihull CCG do hold the information requested**
Two years.
- 6) **NHS Birmingham and Solihull CCG do hold the information requested**
A decision has been made to extend the contract until 30 April 2024.
- 7) **NHS Birmingham and Solihull CCG do hold the information requested**
No decisions have been made regarding procurement.
- 8) **NHS Birmingham and Solihull CCG do hold the information requested**

Providers that expressed an interest and were evaluated at PQQ stage:

| Provider Name |
|--|
| Air Med Transport Ltd |
| E-zec Medical Services Ltd |
| G4S Forensic and Medical Services |
| Medical Services Ltd |
| North West Ambulance Service NHS Trust |
| Savoy Ventures Ltd |
| Thames Ambulance Service |
| UK Specialist Ambulance Service |
| West Midlands Ambulance Service NHS Foundation Trust |

Providers passed PQQ stage and were invited to ITT stage:

| Provider Name |
|--|
| G4S Forensic and Medical Services |
| Medical Services Ltd |
| Thames Ambulance Service |
| West Midlands Ambulance Service NHS Foundation Trust |

Contract Award:

| Provider Name |
|--|
| West Midlands Ambulance Service NHS Foundation Trust |

- 9) **NHS Birmingham and Solihull CCG do hold the information requested**
No decisions have been made regarding procurement.
- 10) **NHS Birmingham and Solihull CCG do hold the information requested**
Paul Athey, Chief Finance Officer.

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If you would like to provide some feedback about how well you think the CCG responded to your request, and whether there is any information you would like to see proactively made available, please do so via the following link:

<https://www.birminghamandsolihullccg.nhs.uk/about-us/freedom-of-information/foi-feedback-form>

If you have any queries or concerns, or are dissatisfied with the service you have received in relation to your request, please do not hesitate to contact me. If you wish to request a review of the decision please email the Senior Information Governance Manager via bsol.foi@nhs.net in the first instance.

In addition, if you are not satisfied with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the complaints procedure provided by the CCG.

The Information Commissioner can be contacted via:

- Writing to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
- Calling: 0303 123 1113
- Online: <https://ico.org.uk/global/contact-us/>

Yours sincerely,

CCG FOI Team

NHS Birmingham and Solihull Clinical Commissioning Group