



Our Ref: 967.2017-18  
Your Ref:  
Date: 10 January 2018

Civil Disclosure  
Joint Corporate Legal Services

Neil Wilby  
request-355934-76bbe86e@whatdotheyknow.com

Dear Neil,

**FREEDOM OF INFORMATION REQUEST REFERENCE NO: 967.2017-18**

I write in connection with your request for information below, received by North Yorkshire Police on 7 December 2017. I note you seek access to the following information:

*I request that an identical data set be disclosed for the period 1st September 2016 to 31st March, 2017 That is to say:*

- (i) How many FOIA requests were due for finalisation (within the statutory 20 working day period)?*
  - (ii) How many were finalised in a compliant manner?*
  - (iii) How many were non-compliant?*
  - (iv) How many FOIA request internal reviews were due for finalisation (within the 20 working day period) ?*
  - (v) How many were finalised in a compliant manner?*
  - (vi) How many were non-compliant? That is to say still not finalised at 1st September, 2016.*
- Please provide in all cases:*
- (vii) The NYP FOI file reference for the request/internal review falling due for finalisation in the period between 1st July, 2016 and 1st September 2016.*
  - (viii) The date the request, internal review was submitted to NYP.*
  - (ix) The date the request, internal review was finalised by NYP.*

**Extent and Result of Searches to Locate Information**

To locate the information relevant to your request searches were conducted within North Yorkshire Police. I can confirm that the information you have requested is held by North Yorkshire Police.

**Decision**

I have today decided to disclose the located information to you.

- (i) 755 FOI requests received by North Yorkshire Police were due for finalisation between 1 September 2016 and 31 March 2017.
- (ii) 631 of the responses to these FOI requests were compliant.
- (iii) 124 responses were non-compliant.
- (iv) 23 internal review requests received by North Yorkshire Police were due for finalisation between 1 September 2016 and 31 March 2017.

Jane Wintermeyer BSc (Hons) Force Solicitor & Head of Legal Services  
Police Headquarters | Alverton Court | Crosby Road | Northallerton | North Yorkshire | DL6 1BF  
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Non-emergency  
Number



(v) 16 of the responses to these internal review requests were compliant.

(vi) 7 of the responses were non-compliant, with 1 still not finalised at 31 March 2017. Please note that I have based this data on Internal Review requests received by North Yorkshire Police that had due dates between 1 September 2016 and 31 March 2017, as I believe the date given of 1 September 2016 is an error, however please let me know if you have any queries around this.

(vii), (viii) & (ix) Please see attached spreadsheet. Again, please note I have based the figures on FOI and Internal Review requests received by North Yorkshire Police with due dates falling between 1 September 2016 and 31 March 2017, and not 1st July 2016 and 1st September 2016.

Please note that systems used for recording information are not generic, nor are the procedures used locally in capturing the data. It should be noted therefore that this force's response to your questions should not be used for comparison purposes with any other responses you may receive.

### **Complaint Rights**

Your attention is drawn to the attached sheet which details your right of complaint.

If you have any queries concerning this request, please contact me quoting the reference number above.

Yours sincerely

Liz Fryar  
Legal Officer (Civil Disclosure)  
Joint Corporate Legal Services

## **COMPLAINT RIGHTS**

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require the North Yorkshire Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

### **Complaint**

If you are dissatisfied with the handling procedures or the decision of the North Yorkshire Police made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the North Yorkshire Police to have the decision reviewed. North Yorkshire Police must be notified of your intention to complain within 2 months of the date of its response to your Freedom of Information request. Complaints should be made in writing and addressed to:

Force Solicitor and Head of Legal Services  
North Yorkshire Police  
Alverton Court  
Crosby Road  
Northallerton  
North Yorkshire  
DL6 1BF

In all possible circumstances the North Yorkshire Police will aim to respond to your complaint as soon as practicable but within 20 working days.

### **The Information Commissioner**

After lodging a complaint with North Yorkshire Police if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at <https://ico.org.uk> Alternatively, phone: 0303 123 1113 or write to:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF