



Dear Rowan Bridge

**Freedom of Information Request 4739885**

Thank you for your recent request. Your request was actioned under the Freedom of Information Act 2000 in which you requested the following information –

*1. The number of complaints about noise made for the following periods*

*Apr/May/Jun 2020*

*Apr/May/Jun 2019*

*I would like the information broken down by month and supplied if possible in an Excel spreadsheet*

*2. The number of complaints about noise made for the following periods which could be considered a 'statutory nuisance' (<https://www.gov.uk/guidance/statutory-nuisances-how-councils-deal-with-complaints>)*

*Apr/May/Jun 2020*

*Apr/May/Jun 2019*

*I would like the information broken down by month and supplied if possible in an Excel spreadsheet*

*3. The number of abatement notices served for the following periods*

*Apr/May/Jun 2020*

*Apr/May/Jun 2019*

*I would like the information broken down by month and supplied if possible in an Excel spreadsheet*

*4. The number of people prosecuted for not complying with an abatement notice for the following periods*

*Apr/May/Jun 2020*

*Apr/May/Jun 2019*

*I would like the information broken down by month and supplied if possible in an Excel spreadsheet*

**Response:**

Thank you for your recent request. Our responses are set out in the accompanying spreadsheet and also as follows –

1. The number of complaints about noise made for the following periods

Apr/May/Jun 2020 – 936 – See spreadsheet Tab 1

**Liverpool City Council Information Team**

Cunard Building, Water Street, Liverpool, L3 1DS

E: [informationrequests@liverpool.gov.uk](mailto:informationrequests@liverpool.gov.uk)

Apr/May/Jun 2019 – 663 - See spreadsheet Tab 2

2. The number of complaints about noise made for the following periods which could be considered a 'statutory nuisance'

Apr/May/Jun 2020 – Zero. Due to lockdown, officers could not enter complainant's properties to make assessments and determine Statutory Nuisance.

Apr/May/Jun 2019 – 3 (1 in May, 2 in June).

3. The number of abatement notices served for the following periods

Apr/May/Jun 2020 – Zero.

Apr/May/Jun 2019 – 3 (1 in May, 2 in June).

4. The number of people prosecuted for not complying with an abatement notice for the following periods

Apr/May/Jun 2020 - Zero

Apr/May/Jun 2019 - Zero

This concludes our response.

The City Council will consider appeals, referrals or complaints in respect of your Freedom of Information Act 2000 and you must submit these in writing to [Informationrequests@liverpool.gov.uk](mailto:Informationrequests@liverpool.gov.uk) within 28 days of receiving your response. The matter will be dealt with by an officer who was not previously involved with the response and we will look to provide a response within 40 days.

If you remain dissatisfied you may also apply to the Information Commissioner for a decision about whether the request for information has been dealt with in accordance with the Freedom of Information Act 2000. The Information Commissioner's website is [www.ico.gov.uk](http://www.ico.gov.uk) and the postal address and telephone numbers are:- Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Telephone 0303 123 1113. Email – [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk) (they advise that their email is not secure)

We trust this information satisfies your enquiry.

Yours sincerely

*A Lewis*

**Angela Lewis**  
**Information Team**

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