



Our ref: 4739885

Your ref: request-681586-b6fae131@whatdotheyknow.com

Email: [request-681586-b6fae131@whatdotheyknow.com](mailto:request-681586-b6fae131@whatdotheyknow.com)

20<sup>th</sup> August 2020:

Dear Rowan Bridge

### **Freedom of Information Request 4739885**

Thank you for your recent request received 4<sup>th</sup> August 2020. Your request was actioned under the Freedom of Information Act 2000 in which you requested the following information –

#### **Question:**

Under the terms of the Freedom of Information Act I would like to request the following information

1. The number of complaints about noise made for the following periods

Apr/May/Jun 2020

Apr/May/Jun 2019

I would like the information broken down by month and supplied if possible in an Excel spreadsheet

2. The number of complaints about noise made for the following periods which could be considered a 'statutory nuisance'

(<https://www.gov.uk/guidance/statutory-nuisances-how-councils-deal-with-complaints>)

Apr/May/Jun 2020

Apr/May/Jun 2019

I would like the information broken down by month and supplied if possible in an Excel spreadsheet

3. The number of abatement notices served for the following periods

Apr/May/Jun 2020

Apr/May/Jun 2019

I would like the information broken down by month and supplied if possible in an Excel spreadsheet

4. The number of people prosecuted for not complying with an abatement notice for the following periods

Apr/May/Jun 2020

Apr/May/Jun 2019

I would like the information broken down by month and supplied if possible in an Excel spreadsheet

I appreciate you may not hold the information for question 4. so can ignore it if you do not hold the data.

**Response:**

Liverpool City Council confirms that it holds information relevant to the terms of your request, our response being set out below –

1. The number of complaints about noise made for the following periods

Apr/May/Jun 2020                      249, 309, 384 respectively

Apr/May/Jun 2019                      211, 226, 222 respectively

2. The number of complaints about noise made for the following periods which could be considered a 'statutory nuisance'

(<https://www.gov.uk/guidance/statutory-nuisances-how-councils-deal-with-complaints>)

Apr/May/Jun 2020                      all of the above in answer to Q1

Apr/May/Jun 2019                      all of the above in answer to Q1

3. The number of abatement notices served for the following periods

Apr/May/Jun 2020                      None

Apr/May/Jun 2019                      One in June 2019

4. The number of people prosecuted for not complying with an abatement notice for the following periods

Apr/May/Jun 2020                      None

Apr/May/Jun 2019                      None

This concludes our response.

The City Council will consider appeals, referrals or complaints in respect of your Freedom of Information Act 2000 and you must submit these in writing to [Informationrequests@liverpool.gov.uk](mailto:Informationrequests@liverpool.gov.uk) within 28 days of receiving your

response.

The matter will be dealt with by an officer who was not previously involved with the response and we will look to provide a response within 40 days.

If you remain dissatisfied you may also apply to the Information Commissioner for a decision about whether the request for information has been dealt with in accordance with the Freedom of Information Act 2000.

The Information Commissioner's website is [www.ico.gov.uk](http://www.ico.gov.uk) and the postal address and telephone numbers are:-

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK95AF. Fax number 01625 524 510, DX 20819, Telephone 01625 545745. Email – [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk) (they advise that their email is not secure)

I trust this information satisfies your enquiry.

Yours sincerely

**A Lewis**

**Angela Lewis  
Information Team**