

Dear Mr Douglas,

RE: Freedom of Information Request

Reference: FOI.17.LAM135

11 December 2017

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided on behalf of NHS Lambeth Clinical Commissioning Group (CCG). Your request along with the CCG's response is detailed below.

1. About the provider of your current Wheelchair Service

a. Is your provider an NHS organisation or a contracted-out, non-NHS organisation?

NHS organisation.

b. What is the name of your current provider?

The name of the current provider is Guy's and St Thomas,' NHS Foundation Trust, Bowley Close Rehabilitation Centre Community Services. Please refer to the website link below:

<https://www.guysandstthomas.nhs.uk/our-services/wheelchair-and-specialist-seating/referrals.aspx>

c. What is the name of the Wheelchair Service Manager

I can confirm that NHS Lambeth CCG does hold this information. The CCG considers the name requested exempt under *Freedom of Information Act 2000 Section 40(2)* (personal information) as it relates to an individual not employed by the CCG.

The CCG follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including names. The member of staff can be contacted at Bowley Close Rehabilitation Centre Community Services. Please refer to the website link below:

<https://www.guysandstthomas.nhs.uk/our-services/wheelchair-and-specialist-seating/referrals.aspx>

2. How your wheelchair services are provided

a. Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services.

Yes. The wheelchair service is combined with the following services:

- Prosthetics.
- Orthotics.
- Amputee Rehabilitation.
- Assistive Technology.

b. Is your Wheelchair Service exclusive to your CCG?

No.

c. If your service is combined with another CCG please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG?

Other South East London CCGs make use of Bowley Close Rehabilitation Centre Community Services, including Lewisham and Southwark. Please refer to the website link below:

<https://www.guysandstthomas.nhs.uk/our-services/wheelchair-and-specialist-seating/referrals.aspx>

NHS Lambeth CCG is the lead CCG.

d. Is the Repair and Maintenance element of the service “integrated” or contracted out to a 3rd party Approved Repairer?

The Repair and Maintenance element of the service is contracted out.

e. If you have an externally provided Approved Repairer, what is the name of your current provider?

I can confirm that NHS Lambeth CCG does not hold this information. Please contact Bowley Close Rehabilitation Centre Community Services.

3. About your wheelchair service

a. What is the size of the population covered by your Wheelchair Service?

The size of the population covered by the Wheelchair service is the Borough populations of Lambeth, Lewisham and Southwark. Please refer to the website link below:

<https://www.guysandstthomas.nhs.uk/our-services/wheelchair-and-specialist-seating/referrals.aspx>

b. How many registered service users are served by the Wheelchair Service?

I can confirm that NHS Lambeth CCG does not hold this information. Please contact Bowley Close Rehabilitation Centre Community Services.

4. **About the Integrated (Combined service and Repair & Maintenance (R&M)) contract with your provider**
 - a. **What is the contract spend in the last financial year for the Integrated Wheelchair Service?**
 - b. **Please state the dates of your last financial year.**
 - c. **When was the Integrated Wheelchair Service last tendered?**
 - d. **When does the current contract expire? Please provide details of any potential contract extension?**
 - e. **Please provide the date this Wheelchair Service will be next tendered**

Question 4 is not applicable to NHS Lambeth CCG as the service is contracted out.

5. **About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate)**

- a. **What is the contract spend in the last financial year for the R&M Wheelchair Service?**

I can confirm that NHS Lambeth CCG does not hold this information. Please contact Bowley Close Rehabilitation Centre Community Services.

- b. **Please state the dates of your last financial year.**

1 April 2016 to 31 March 2017.

- c. **When was the R&M Wheelchair Service last tendered?**

I can confirm that NHS Lambeth CCG does not hold this information.

- d. **When does the current R&M sub-contract expire? Please provide details of any potential contract extension**

I can confirm that NHS Lambeth CCG does not hold this information.

- e. **Please provide the date that R&M Wheelchair Service sub-contract will be next tendered**

I can confirm that NHS Lambeth CCG does not hold this information.

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NELCSU.foi@nhs.net

Postal Address

NEL CSU
1 Lower Marsh
Waterloo
London
SE1 7NT

Website Address

www.nelcsu.nhs.uk

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Review Procedure

If you feel that we have not met the requirements of the *Freedom of Information Act 2000*, you should contact the FOI Team at NELCSU.foi@nhs.net

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

Email

NELCSU.foi@nhs.net

Postal Address

NEL CSU
1 Lower Marsh
Waterloo

Website Address

www.nelcsu.nhs.uk



London
SE1 7NT

The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

Telephone

01625 545745

Postal Address

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Website Address

www.ico.gov.uk

Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely

Freedom of Information Team

NEL CSU