



North West London
Collaboration of
Clinical Commissioning Groups

15 Marylebone Road | London | NW1 5JD

ccgfoi@nw.london.nhs.uk

03 January 2018

Dear Mr Douglas,

Freedom of Information request
NHS Hounslow CCG (Ref: CCG/8970)

Thank you for your Freedom of Information request made to Hounslow CCG. I apologise for the delay in getting this response to you.

Your request and our response is as follows:

Please may I request the following information with regard to NHS Wheelchair Services, to be provided under the Freedom of Information Act.

1. Who provides your current Wheelchair Service

- a. Is your provider an NHS organisation or a contracted-out, non-NHS organisation?
- b. What is the name of your current provider?
- c. What is the name of the Wheelchair Service Manager?

The integrated wheelchair service is provided by Central London Community Healthcare NHS Trust in a partnership with Hounslow and Richmond Community Healthcare NHS Trust and King's College Hospital NHS Foundation Trust, it includes assessments, provision and repair and maintenance.

2. How your wheelchair services are provided

- a. Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services.

Postural Management Service including sleep systems.

- b. Is your Wheelchair Service exclusive to your CCG?

Yes.

- c. If your service is combined with another please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG?

- d. Is the Repair and Maintenance element of the service "integrated" or contracted out to a 3rd party Approved Repairer?

Integrated.



The North West London Collaboration of Clinical Commissioning Groups is a partnership of eight Clinical Commissioning Groups working to transform the quality of health and social care across North West London. The collaboration includes Brent, Central London, Ealing, Hammersmith and Fulham, Harrow, Hillingdon, Hounslow, and West London Clinical Commissioning Groups.

e. If you have an externally provided Approved Repairer, what is the name of your current provider

3. About your wheelchair service

a. What is the size of the population covered by your Wheelchair Service?

NHS Hounslow CCG has a registered population of 307,000.

b. How many registered service users are served by the Wheelchair Service?
1,938.

4. About the Integrated (Combined service and Repair & Maintenance) contract with your provider

a. What is the contract spend in the last financial year for the Integrated Wheelchair Service?

£1,254,697 per year, the contract value includes assessments, provision and repair and maintenance.

b. Please state the dates of your last financial year.
June 2016 – June 2017.

c. When was the Integrated Wheelchair Service last tendered?
January - March 2016.

d. When does the current contract expire please provide details of any potential contract extension?
Contract end date is 30 June 2019 with a potential 2 year extension.

e. Please provide the date this Wheelchair Service will be next tendered
Unknown

5. About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate)
Not applicable.

If you are dissatisfied with your response you can request an internal review of your response by emailing ccgfoi@nw.london.nhs.uk. The outcome will be reported back to you. Where you feel your request has still not been dealt with properly, you can appeal to the Information Commissioner by writing to: *The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.*

Further information on the Freedom of Information Act is available at:
<http://www.ico.org.uk>.

Yours sincerely,

Freedom of Information Team