

Dear Mr Douglas,

RE: Freedom of Information Request

Reference: FOI.17.ENF148

4 December 2017

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided on behalf of NHS Enfield Clinical Commissioning Group (CCG). Your request along with the CCG's response is detailed below.

Dear NHS Enfield Clinical Commissioning Group, Please may I request the following information with regard to NHS Wheelchair Services, to be provided under the Freedom of Information Act.

1. Who provides your current Wheelchair Service

a. Is your provider an NHS organisation or a contracted-out, non-NHS organisation?

London Borough of Enfield Local Authority Trading Company

b. What is the name of your current provider?

Independence and Well Being Enfield LTD

c. What is the name of the Wheelchair Service Manager?

Cathy St John

2. How your wheelchair services are provided

a. Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services.

N/A

b. Is your Wheelchair Service exclusive to your CCG?

Yes

c. If your service is combined with another please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG?

N/A

d. Is the Repair and Maintenance element of the service "integrated" or contracted out to a 3rd party Approved Repairer?

External

e. If you have an externally provided Approved Repairer, what is the name of your current provider?

DGT Services Ltd

3. About your wheelchair service

a. What is the size of the population covered by your Wheelchair Service?

331,400 (2016 Estimate from London Borough of Enfield Website)

b. How many registered service users are served by the Wheelchair Service?

2,724

4. About the Integrated (Combined service and Repair & Maintenance) contract with your provider

a. What is the contract spend in the last financial year for the Integrated Wheelchair Service?

b. Please state the dates of your last financial year.

c. When was the Integrated Wheelchair Service last tendered?

d. When does the current contract expire please provide details of any potential Contract extension?

e. Please provide the date this Wheelchair Service will be next tendered

N/A

5. About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate)

a. What is the contract spend in the last financial year for the R&M Wheelchair Service?

£92,400 + Planned Preventative Maintenance

b. Please state the dates of your last financial year.

April 2016 - March 2017

c. When was the R&M Wheelchair Service last tendered?

Contract Start date 1st April 2010 – tender 09-10

d. When does the current R&M sub-contract expire please provide details of any potential contract extension

5 year contract starting 01.04.2017 plus utilised 3 year rollover options

e. Please provide the date that R&M Wheelchair Service sub-contract will be next tendered

Planning for Tender underway currently

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Waterloo
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SE1 7NT

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Review Procedure

If you feel that we have not met the requirements of the *Freedom of Information Act 2000*, you should contact the FOI Team at NELCSU.foi@nhs.net

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

Email
NELCSU.foi@nhs.net

Postal Address
NEL CSU
1 Lower Marsh
Waterloo
London
SE1 7NT

Website Address
www.nelcsu.nhs.uk

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Telephone
01625 545745

Postal Address
The Information Commissioner

Website Address
www.ico.gov.uk



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Water Lane
Wilmslow
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SK9 5AF

Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely

Freedom of Information Team
NEL CSU