

Our Ref: FOI 1371

28 November 2017

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Dear Mr Douglas

Freedom of Information Request (FOI 1371)

Thank you for your request dated 06 November 2017 under the Freedom of Information Act 2000. Having reviewed and considered your request, I am able to confirm that under section 1(1) (a) of the Act, Somerset Clinical Commissioning Group (CCG) holds the requested information, and (b), we are providing our response as follows.

Question 1 - Who provides your current Wheelchair Service

a. Is your provider an NHS organisation or a contracted-out, non-NHS organisation?

The current provider of the Wheelchair Service for Somerset CCG is a non-NHS organisation.

b. What is the name of your current provider?

Millbrook Healthcare Limited is the current provider operating as Somerset Wheelchairs.

c. What is the name of the Wheelchair Service Manager?

Dave Lock is the Provider Lead at Millbrook Healthcare for the contract.

Question 2 - How are your wheelchair services are provided?

a. Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services.

No.

b. Is your Wheelchair Service exclusive to your CCG?

Yes.

c. If your service is combined with another please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG?

Please refer to the response to question 2b.

- d. **Is the Repair and Maintenance element of the service “integrated” or contracted out to a 3rd party Approved Repairer?**

The service is integrated.

- e. **If you have an externally provided Approved Repairer, what is the name of your current provider?**

Please refer to the response to question 2d.

Question 3 - About your wheelchair service:

- a. **What is the size of the population covered by your Wheelchair Service?**

The Somerset patient population in 2017 is in the region of 570,000.

- b. **How many registered service users are served by the Wheelchair Service?**

In September 2017 there were 4,434 registered users of the Somerset Wheelchair Service.

Question 4 - About the Integrated (Combined service and Repair & Maintenance) contract with your provider:

- a. **What is the contract spend in the last financial year for the Integrated Wheelchair Service?**

For 2016/17 the wheelchair service contract spend was £2,837,000.

- b. **Please state the dates of your last financial year.**

The last full financial year for Somerset CCG is 1 April 2016 to 31 March.2017.

- c. **When was the Integrated Wheelchair Service last tendered?**

The Memorandum of Information relating to the last procurement for the Wheelchair Service was issued on 10 March 2014.

- d. **When does the current contract expire? Please provide details of any potential contract extension?**

The Somerset contract for the Wheelchair Service expires on 30 June 2020 with an option to extend by a further two years.

- e. **Please provide the date this Wheelchair Service will be next tendered?**

A decision has not yet been made, but most likely, up to one year ahead of the 30 June 2020 contract expiry date. In the event a decision is take up the option of contract extension, then up to one year ahead of the 30 June 2022 termination date.

Question 5 - About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate).

- a. **What is the contract spend in the last financial year for the R&M Wheelchair Service?**

For 2016/17, the spend for the repair and maintenance element of the Wheelchair Service was £344,000.

b. Please state the dates of your last financial year.

Please refer to the response to question 4b.

c. When was the R&M Wheelchair Service last tendered?

Please refer to the response to question 4c.

d. When does the current R&M sub-contract expire? Please provide details of any potential contract extension

Please refer to the response to question 4d.

e. Please provide the date that R&M Wheelchair Service sub-contract will be next tendered

Please refer to the response to question 4e.

If you have any further queries, require any clarification, or have any concerns regarding the way in which your request has been handled and/or to request an internal review, please do not hesitate to contact me.

Yours sincerely

**Somerset Clinical Commissioning Group
Freedom of Information Team**