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**St Helens CCG**  
**St Helens Chamber**  
**Chalon Way**  
**Off Salisbury Street**  
**St Helens WA10 1FY**

**Our Ref: FOI 7510**

**Date:** 12<sup>th</sup> December 2017

Dear Mr Douglas

**Re: Freedom of Information Request**

Further to your recent Freedom of Information request regarding Wheelchair Services, please see below our response to your request.

Request/ Response:

1. Who provides your current Wheelchair Service
  - a) Is your provider an NHS organisation or a contracted-out, non-NHS organisation?  
[NHS Organisation.](#)
  - b) What is the name of your current provider? [Bridgewater Community NHS Trust.](#)
  - c) What is the name of the Wheelchair Service Manager? [Lynne Peters.](#)
2. How your wheelchair services are provided
  - a) Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services. [No](#)
  - b) Is your Wheelchair Service exclusive to your CCG? [No](#)
  - c) If your service is combined with another please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG? [NHS Halton CCG and also NHS Wigan CCG and NHS Warrington CCG. There is no lead contractor arrangement; each CCG commissions the service separately.](#)
  - d) Is the Repair and Maintenance element of the service "integrated" or contracted out to a 3rd party Approved Repairer? [Integrated – repairs are provided by Bridgewater Community NHS Trust](#)
  - e) If you have an externally provided Approved Repairer, what is the name of your current provider? [N/A The CCG is not aware of any arrangement of this type.](#)
3. About your wheelchair service
  - a) What is the size of the population covered by your Wheelchair Service? [Registered population of the CCG is 997,000.](#)
  - b) How many registered service users are served by the Wheelchair Service?  
[N/A – The CCG does not hold this information.](#)
4. About the Integrated (Combined service and Repair & Maintenance) contract with your provider
  - a) What is the contract spend in the last financial year for the Integrated Wheelchair Service? [The amount NHS St Helens CCG pay for the wheelchair service is £663,383.00 which includes CQUIN](#)

- b) Please state the dates of your last financial year: [Our financial year runs 1st April – 31st March; so last year was 1st April 2016 – 31st March 2017.](#)
  - c) When was the Integrated Wheelchair Service last tendered? [This service has never been tendered – the service was established when PCTS had commissioner/provider split.](#)
  - d) When does the current contract expire please provide details of any potential contract extension? [The contract ends 31st March 2019 with no option to extend.](#)
  - e) Please provide the date this Wheelchair Service will be next tendered: [Unknown at this time.](#)
5. About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate)
- a) What is the contract spend in the last financial year for the R&M Wheelchair Service? [N/A The CCG does not sub contract a third party to provide Repair & Maintenance services, these are provided as part of the Wheelchair Service contract.](#)
  - b) Please state the dates of your last financial year. [Our financial year runs 1st April – 31st March; so last year was 1st April 2016 – 31st March 2017.](#)
  - c) When was the R&M Wheelchair Service last tendered? [N/A - repair and maintenance provision is arranged via contracted provider – NHS St Helens CCG is not involved.](#)
  - d) When does the current R&M sub-contract expire please provide details of any potential contract extension? [Repairs and Maintenance form part of the overall contract with Bridgewater Community NHS Trust, therefore the end date for the whole contract is 31st March 2019 with no option to extend](#)
  - e) Please provide the date that R&M Wheelchair Service sub-contract will be next tendered: [Unknown to CCG](#)

Should you require any further information or clarification regarding this response or do not feel that your request has been answered as you would expect, please contact us to discuss.

We also wish to take this opportunity to inform you that a formal complaints and internal review process is available, which will be managed by a FOI Appeals Officer.

This can be formally requested and must be done within a reasonable period of time (3 calendar months) from the date this response was issued.

Where you are not satisfied with the response to a request for information that falls within the Environmental Information Regulations, you should make a representation for a review to FOI Appeals Officer, [sthelensccg.foi@nhs.net](mailto:sthelensccg.foi@nhs.net) within 40 days of receipt of the response.

If you are not satisfied with our review under the Freedom of Information Act or the Environmental Information Regulations, you may apply directly to the Information Commissioners Office (ICO) for a review of your appeal decision. Generally, the ICO cannot make a decision unless you have exhausted our complaints procedure.

The ICO can be contacted at;

ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Should you need any further clarification or assistance, please do not hesitate to contact me quoting the above reference.

Yours sincerely,

A handwritten signature in dark ink, reading "Angela Delea". The script is cursive and fluid, with the first name and last name clearly distinguishable.

**Angela Delea**  
**Associate Director – Corporate Governance**  
**NHS St Helens Clinical Commissioning Group**