

Freedom of Information Team  
West Suffolk NHS Foundation Trust  
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Email: [FOI@wsh.nhs.uk](mailto:FOI@wsh.nhs.uk)

Dear Gloria Zimba

**FOI Ref: 22-17876**

I am writing to confirm that the West Suffolk NHS Foundation Trust has now completed its search for the information which you requested on 30<sup>th</sup> March 2022

Please find our response to your request.

1. Who are your current print hardware device vendors of choice?

Vision

2. What approx. size is your print device fleet currently?

185 part of Vision contract approximately 200 legacy printers.

Single answer

a) Record number

b) Not Known

Any comments?

3. For the most recent financial year you have knowledge of, what would you estimate was the volume of toner cartridges consumed across the Trust?

See Attachment of toners requested

461

Multiple choices

a) Record number

b) Not Known

Any comments?

4. What is the deciding factor over which print hardware brand you typically procure?

Reliability

5. For your HP estate, is there any preference for HP original toner cartridges versus non original toner?

Yes

Multiple choices

- a) Yes
- b) No
- c) Some
- d) Not known

Any comments?

6. Which organisations do you have Managed Print Service contracts running with?

Vision

7. Do you procure toner supplies within any procurement frameworks you have operating?

Yes

8. What % of toner that is consumed do you think is procured outside of these framework agreements?

40%

Single Answer - Record %

9. You are probably familiar with the services included in a typical MPS. If an alternative service was available that offered the benefit of an MPS but without the contractual tie in, do you think this may appeal to the trust? Unsure

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to:

Chief Executive

West Suffolk NHS Foundation Trust

Hardwick Lane

Bury St Edmunds

Suffolk IP33 2QZ

If you are not content with the outcome of your complaint, you may request the Information Commissioner's Office to carry out a review.

Kind regards

FOI Team