

Mr D. Smith  
[request-427595-0b7d7a89@whatdotheyknow.com](#)

Date: 13/10/2017  
Our Ref: 1932

Enquiries to : Bryony Pillath  
Extension: 35676  
Direct Line: 0131 465 5676  
bryony.pillath@nhslothian.scot.nhs.uk

Dear Mr Smith

## **FREEDOM OF INFORMATION – FACILITIES FOR DISABLED PATIENTS**

I write in response to your request for information in relation to facilities for disabled patients in NHS Lothian.

### **Question:**

I wish to know whether all in-patients have access within their room or ward, whenever needed, to the following disabled facilities; and if not, the number of beds where patients do not have ready access at all times, broken down by hospital and ward, noting the ISD Scotland classification of each.

- a) Wheelchair accessible toilets
- b) Toilets at a suitable height for wheelchair users
- c) Bars or hand grips in the toilets
- d) Emergency cords in the toilets
- e) Disabled showering facilities
- f) Emergency cords beside beds
- g) Automatic doors between beds and toilets
- h) Automatic doors between beds and showering facilities
- i) Hoists

### **Answer:**

The enclosed spreadsheet details the information you have requested.

I hope the information provided helps with your request.

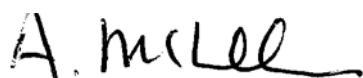
If you are unhappy with our response to your request, you do have the right to request us to review it. Your request should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt. If our decision is unchanged following a review and you remain dissatisfied with this, you then have the right to make a formal complaint to the Scottish Information Commissioner within 6 months of receipt of our review response. You can do this by using the

Scottish Information Commissioner's Office online appeals service at [www.itspublicknowledge.info/Appeal](http://www.itspublicknowledge.info/Appeal). If you remain dissatisfied with the Commissioner's response you then have the option to appeal to the Court of Session on a point of law.

If you require a review of our decision to be carried out, please write to the reviewer at the address at the top of this letter. The review will be undertaken by a Reviewer who was not involved in the original decision-making process.

FOI responses (subject to redaction of personal information) may appear on NHS Lothian's Freedom of Information website at:  
<http://www.nhslothian.scot.nhs.uk/YourRights/FOI/Pages/default.aspx>

Yours sincerely

A handwritten signature in black ink, appearing to read 'A. McMahon'.

**PROFESSOR ALEX MCMAHON**  
**Nurse Director**  
Cc: Chief Executive