

09 April 2018

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

Ellis Sausman

By email

request-424887-771634cb@whatdotheyknow.com

Dear Mr Sausman,

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 20 February 2018 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“Please provide the agency league performance tables for Q3 2016/17. This is a list of trusts, ranked based on agency spend as a percentage of total staff costs, where 1 represents the lowest agency spend.

Please provide a similar table for bank spend as a percentage of total staff costs, where 1 represents the lowest bank spend.”

You clarified your request on 21 March 2018 confirming you are interested in receiving information for quarter 3, 2017/18.

Decision

NHS Improvement holds the information that you have requested.

NHS Improvement has decided to release all of the information that it holds.

Please see the information annexed. Although you have requested number 1 to represent the lowest spend, NHS Improvement have always published number 1 as the worst performing trusts and we are not looking to change the formula.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Martin Innes', with a stylized, looped flourish at the end.

Martin Innes

Senior Operational Agency Data and Intelligence Lead