

16 May 2019

H Charbonville

By email

request-569989-0bd3b97e@whatdotheyknow.com

Dear H Charbonville

Request under the Freedom of Information Act 2000 (the “FOI Act”)

We refer to your email of 23 April 2019 in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the TDA.

Your request

You made the following request:

“PLEASE SEND ME GIS BORDERS FOR:

- 1) NHS111 NHS24 CONTRACT AREAS, AND*
- 2) OUT-OF-HOURS GP CONTRACT AREAS,*

SPECIFYING THE BEGIN AND END DATES OF THE CONTRACTS.”

Decision

NHS Improvement does not hold the information that you have requested.

The NHS 111 and GP Out of Hours contracts are not managed by NHS Improvement.

You may find it useful to refer your request to NHS England. Details of how to make a Freedom of Information request to them can be found on their website: <https://www.england.nhs.uk/contact-us/foi/>

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an

internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

NHS Improvement