

Ein cyf/Our ref: ATI-08910a

Eich cyf/Your

Dyddiad/Date: 23/12/15

Dear Mr Jeavons,

I am writing in respect of your recent request for information (ATI-08910a) under the provisions of the Environmental Information Regulation.

Your request for information was:

1. *Full disclosure of any competitive tendering process for developing the new River Levels Online service?*

Natural Resources Wales entered a Crown Commercial Services G-Cloud competitive tendering process for Website Services, in the knowledge that Natural Resources Wales needed to deliver a roadmap of projects to build a new website and build new digital services (Flood Warnings, River Levels etc.). A framework contract was put in place with an appropriate value, for ongoing development.

Please see the framework agreement and the Natural Resources Wales proposal documents attached. The information you have requested contains information which is highly sensitive. After careful consideration, Natural Resources Wales believes the following exception applies to the breakdown of costs/prices contained within the proposal document and has decided to refuse this part of your request. The information you requested is being withheld as it falls under the exception 12.5(e) of the Environmental Information Regulations (2004) which relates to Commercial Confidentiality. In coming to this conclusion we have completed a public interest test (see attached) balancing the public interest in withholding this information against the public interest in disclosure. The attached annex sets out the exception in full, as well as the factors we considered in deciding where the public interest lay.

Please note that some personal information has been redacted from the attached documents, it is the view of Natural Resources Wales that disclosure of personal information would contravene the first data protection principle of the Data Protection Act 1998 and is exempt from disclosure under regulation 13 of the Environmental Information Regulations 2004.

2. *Who the contract was awarded to, or who completed the work (if internal developers, please confirm that)?*

Ffôn/Tel 03000654958

Ffacs/Fax 01248 355 505

Ebost/Email mathew.parry@naturalresourceswales.gov.uk

www.cyfoethnaturiolcymru.gov.uk www.naturalresourceswales.gov.uk

Natural Resources Wales Maes Y Ffynnon

Penrhosgarnedd Bangor LL57 2DW

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg
Correspondence welcomed in Welsh and English

Method 4 were awarded the contract for delivery of the front end element of the River Levels Online system. The majority of the overall work was performed by internal Natural Resources Wales ICT staff.

3. *Cost of developing the new online river levels system as published live on 03/11/2015 (including any external project management/system integration costs)?*

Method 4 actual costs were £38,337 versus the contract value of £27,255 (this was due to evolving requirements that then required additional work).

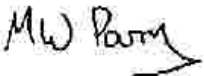
<http://www.naturalresources.wales/our-evidence-and-reports/maps/river-levels-online?lang=en>

4. *What is the source of this data? Is it available as an API?*

The data is sourced from readings taken from Natural Resources Wales' network of river level monitoring stations. It is not available as an API.

We now consider that we have complied with your request. However, if you are dissatisfied with our response you are entitled to pursue this matter through our appeals procedure, a copy of which is below.

Yours sincerely,



Mathew Parry,
Access to Information Lead Officer

Rights of appeal

If you are not satisfied with our response to your request, you can contact us to ask for our decision to be reviewed, please write to:

Clive Thomas
Director of Governance
Natural Resources Wales
Rhodfa Padarn, Llanbadarn Fawr,
Aberystwyth, Ceredigion SY23 3UR
clive.thomas@cyfoethnaturiolcymru.gov.uk

Ffôn/Tel 03000654958
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Naturiol**
Cymru
**Natural
Resources**
Wales

If you are still not satisfied following this, you can make an appeal to the Information Commissioner, who is the statutory regulator for Freedom of Information. The address is:
Office of the Information Commissioner,
Wycliffe House, Water Lane,
Wilmslow, Cheshire SK9 5AF.
Tel: 0303 123 113
Fax: 01625 524 510.
E-mail: casework@ico.org.uk.
Website: <http://www.informationcommissioner.gov.uk>

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