



Home Office

Direct Communications Unit

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Captain Bryn Wayt
request-110268-8f2359ce@whatdotheyknow.com

FOI Ref: CR22125

28 March 2012

Dear Captain Wayt,

Thank you for your e-mail of 20 March to the Home Office in which you ask for information on the 101 non-emergency number call charge. Your request has been handled as a request for information under the Freedom of Information Act (FOIA) 2000.

In relation to your request for a break down of where the money from the '101' call charge goes, police forces do not receive any money from calls to the '101' number. All call charges go to the telephony companies to cover the cost of carrying the calls.

I hope this information meets your requirements. If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference **CR22125**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

Information Access Team
Home Office
Ground Floor, Seacole Building
2 Marsham Street
London SW1P 4DF

E-mail: FOIRequests@homeoffice.gsi.gov.uk

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner as established by section 50 of the FOIA.

Thank you for contacting the Home Office and I hope you find this information of interest.

Yours sincerely,

Mr E. Raggett
Police Transparency Unit