

C Selvester  
request-348834-  
7e62dfc5@whatdotheyknow.com

Please ask for: Bill Alexander  
Direct Dial No: 01463 702860  
Our Ref: HC0226-455  
Date: 30/08/2016

Dear C Selvester,

## REQUEST FOR INFORMATION UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your request for information relating to Named Person.

1. Are HC still running the NAME PERSON scheme or has it been paused?

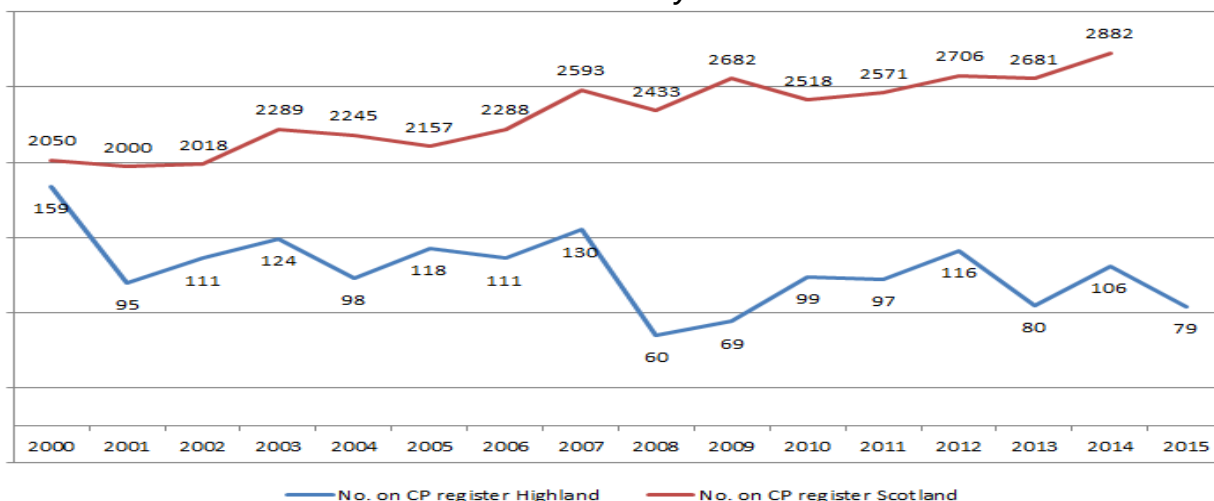
*Yes, Highland Council operates the named person role.*

2. In the time HC have been running this how many children and been put on a child's plan? Or had the NP involved in their family lives?

*That information is not centrally recorded, and it is not possible to provide. We can confirm though, that around 10% of under 5 years olds presently have a health led child's plan, and around 17% of school aged children have an education led plan.*

3. How many kids were on the protection register before the NP was implemented?

*That would be dependent on the particular date that was selected, but the chart below shows the trend over a number of years.*



4. *Have parents been informed that their kids have a named person? As this is a legal requirement? If so I would like to see the letter or other relevant info that's been sent to parents.*

*Parents are routinely informed of the role played by midwives, health visitors and the school at the point of first contact. We have not provided written information for health visitors for some time, but new material is presently being developed. Information regarding schools is routinely included in school handbooks, for example see p15 at:*

*[http://www.highland.gov.uk/downloads/file/15739/bishop\\_edens\\_handbook](http://www.highland.gov.uk/downloads/file/15739/bishop_edens_handbook).*

5. *What complaints procedure does HC have in place for parents and families? Please provide a copy.*

*This is available at:*

*[http://www.highland.gov.uk/info/670/consultations\\_complaints\\_and\\_compliments/368/make\\_a\\_complaint](http://www.highland.gov.uk/info/670/consultations_complaints_and_compliments/368/make_a_complaint)*

6. *How many complaints have been received from families about the NP or their conduct?*

*There have been no known complaints about the conduct of a named person when acting in that role. There are occasional contacts from families who suggest that a member of staff has not acted in that role, but this number is not centrally collated.*

7. *What statutory footing was used for this being implemented 5 years before the act was voted on in parliament?*

*It is assumed that this question relates to the information sharing provisions. All relevant existing legislation is relevant, and principally the Data Protection Act 1998.*

Under Section 20 of the Freedom of Information (Scotland) Act 2002, you have the right to request that the Highland Council reviews any aspect of how it has dealt with your request. This requirement for review should be put in writing to the Freedom of Information Officer, Chief Executive's Office, Glenurquhart Road, Inverness IV3 5NX, within 40 working days of receipt of this letter. The request should include details of the information requested and the aspects of the Highland Council's response which you are not satisfied with.

If you are subsequently dissatisfied with the outcome of the Council's review, you have the right to appeal to the Scottish Information Commissioner under Section 47 of the Act, within six months of receiving the Council's review response.

Further guidance on information request reviews and right to appeal can be found on the Scottish Information Commissioner website at [www.itspublicknowledge.info](http://www.itspublicknowledge.info).

Kind Regards,

Bill Alexander  
Director of Care & Learning