From: David Newall

To: Alice Jenkins; Tom Guthrie; David Fearn; Jill Morrison

Cc: Christine Lowther Subject: MyCampus

Date: 20 January 2012 08:41:00 Attachments: SLP, SMG,18.1.12.pdf Project Plan.xls

Dear Alice, Tom, David, Jill

At the Senior Management Group on Wednesday, we discussed a paper (attached) on the actions

we will take in the coming weeks to address the issues raised through the MyCampus Lessons Learned Group. A project plan has been developed by the Project Team, and we believe we can

make substantial improvements before the summer.

We are all very concerned to make sure there is effective engagement with School and College staff

as we go through this period. To help achieve that, SMG agreed to establish specialist user groups,

with representatives from each College. These groups will help design and test changes to the

system, and then give the go-ahead for them to be implemented. We also would like to create

College Liaison Groups. Their role will be to ensure the Project Board is award of issues within the

College (the convener of the Liaison Groups would attend monthly meetings of the MyCampus

Project Board) and to ensure that actions required within the Colleges are being addressed. As you will see from the paper, our view at SMG was that we should ask the Deans (L&T) to convene the College Liaison Groups.

I hope you will be comfortable with this, and will arrange for us to meet to talk through what it

would involve. I hope also that it will not be an onerous role, but I think it will be a vital one in

helping ensure we are working effectively together as we make improvements to MyCampus. Please come back if you have any immediate comments or queries. Otherwise, I will arrange for

Christine and me to meet with you to discuss.

Best wishes

David

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