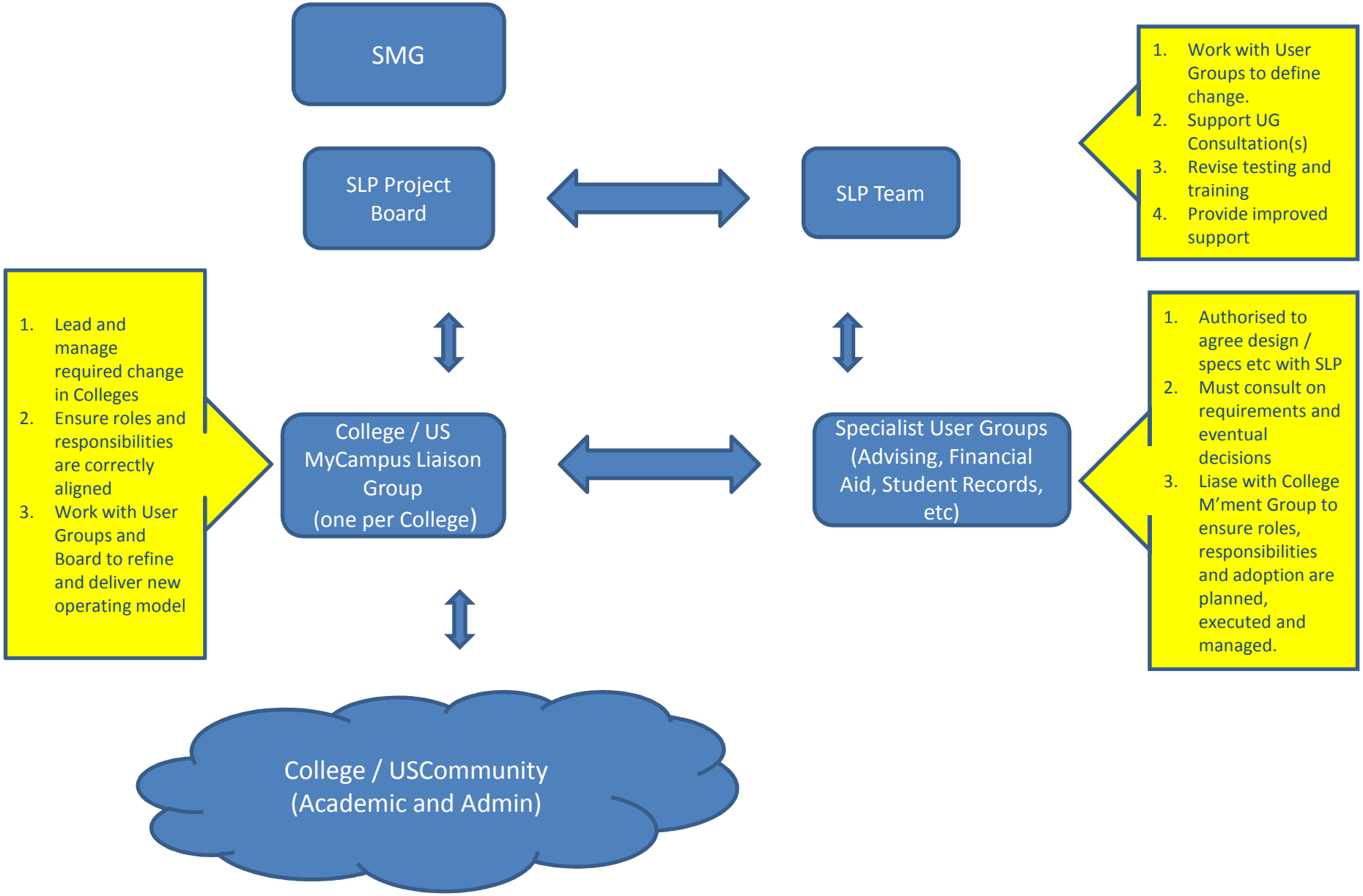# SLP Engagement Model (SLP11/21)