Department for Work and Pensions (DWP) Central Freedom of Information Team

<u>freedom-of-information-request@dwp.gsi.gov.uk</u>

Bernard Lees-Smith <request-497699-2c1e02c0@whatdotheyknow.com>

Our reference: Fol 3201

Date: 30 July 2018

Dear Mr Lees-Smith

Thank you for your Freedom of Information request received on 16 July 2018

You asked:-

"My wife is 86, she cannot walk without assistance. Can she claim DLA and mobility allowance. Who does she apply to and what evidence of her condition is needed. She is on a very small pension."

DWP Response:

Due to your wife's age, she would not be eligible for DLA. I would advise you to contact Attendance Allowance on 0800 731 0122.

Further information regarding benefit entitlement can also be found on the following website:-

Gov.uk

Help and advice can also be sought by contacting your local Citizens Advice Bureau or Age UK, details provided for your convenience:-

Age UK 0800 055 6112 Ageuk.org.uk

Citizens Advice Bureau 03444 111 444 Citizensadvice.org.uk

If you have any queries about this letter please contact me quoting the reference number above.
Yours sincerely,
DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745