Department for Work and Pensions (DWP) Central Freedom of Information Team

freedom-of-information-request@dwp.gsi.gov.uk

P Goodman request-509703-13eaf4b4@whatdotheyknow.com

Our reference: FOI2018/01504

Date: 13 August 2018

Dear Mr Goodman

Thank you for your Freedom of Information request received on 13 August 2018. You asked:

"please send details of how you managed to arrive at the figure for my "arrears" bill!

please give as much detail as possible as the court will need all figures."

DWP Response:

Personal information about you is treated as exempt information under section 40(1) of the Freedom of Information Act 2000 (FOIA). This is because you are normally entitled to a copy of the personal information that the Department holds about you under the General Data Protection Regulations 2018 (GDPR) instead. By handling your request under the provisions of GDPR, DWP are protecting your rights over your own personal information.

Requests for personal information are dealt with by Rights of Access Officers within DWP. The attached link gives details of the way in which you can request this via the Rights of Access Team.

https://www.gov.uk/guidance/request-your-personal-information-from-the-department-for-work-and-pensions

Please remember not to include your personal information on Whatdotheyknow.com (WDTK) as it will be visible to the public. We also do not recommend emailing of requests, as email is not a secure medium without suitable encryption in place and your personal details may be intercepted.

Alternatively it may be more helpful to you if you were to contact the Child Maintenance Group directly as the information you have requested is specific to your application. I have attached a link which you may find of use. https://www.gov.uk/child-maintenance/contact

reference number above.		
Yours sincerely,		
DWP Central Fol Team		

If you have any queries about this letter please contact me quoting the

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745