

Our Ref: **IR-2020-141**

01 April 2020

By Email to: [request-653047-20bf7d0e@whatdotheyknow.com](mailto:request-653047-20bf7d0e@whatdotheyknow.com)

Dear Mr Patrick

**Re: Freedom of Information Request**

Thank you for your request for information, which was received on 06 March 2020 and has been processed under the terms of the Freedom of Information Act 2000.

Your request for information has now been considered and Council's response is enclosed.

If you are unhappy with the response, you have received in relation to your request you may ask for an internal review. A request for internal review should be submitted within two months of the date of this letter.

If you are not satisfied with the outcome of the internal review, you have the right to apply directly to the Information Commissioner at, The Information Commissioner's Office – Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast BT7 2JB or by Email: [ni@ico.org.uk](mailto:ni@ico.org.uk) who will undertake an independent review.

Yours sincerely



Barry Patience  
Head of Environmental Services

**Your Request:**

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?
2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.
3. Which of the IT systems below do you use for the management of day to day municipal bin collections:
  - a. Yotta
  - b. Bartec Collective
  - c. AMCS Clear
  - d. Whitespace/Powersuite
  - e. Contender/Swift Datapro/Agile
  - f. Selected Interventions / Echo
  - g. Core (Suez)
  - h. Webaspx
  - i. Microsoft Excel or similar
  - j. No IT system
  - k. Other: [please name]
4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?
5. Please provide contact information for the service manager responsible for waste collections.

**Council Response:**

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?

**No.**

2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

**Directly.**



**Armagh City  
Banbridge  
& Craigavon**  
Borough Council

3. Which of the IT systems below do you use for the management of day to day municipal bin collections:

- a. ~~Yotta~~
- b. ~~Bartec Collective~~
- c. ~~AMCS Clear~~
- d. ~~Whitespace/Powersuite~~
- e. ~~Contender/Swift Datapro/Agile~~
- f. ~~Selected Interventions / Echo~~
- g. ~~Core (Suez)~~
- h. Webaspx**
- i. ~~Microsoft Excel or similar~~
- j. ~~No IT system~~
- k. ~~Other: [please name]~~

**Yes.**

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

**Annual licence renewal.**

5. Please provide contact information for the service manager responsible for waste collections.

**Gareth Glynn – Assistant Head of Department, Environmental Services. Telephone: 0300 0300 900.**