

Department for Work and Pensions (DWP)
Central Freedom of Information Team

freedom-of-information-request@dwp.gov.uk

Our reference: IR2020/51212

Date: 10 November 2020

Dear Mr Mark Abraham

Thank you for your Freedom of Information review request received on 8 September. You asked:

I haven't received a response to my last request for clarification. I hope I made the distinction clear enough to gain the clarification, as I believe the information in your previous reply didn't answer the point I attempted to clarify for you also. If someone can respond, I'd be obliged.

DWP Response:

I am of a senior grade to the person who dealt with your request, I was not involved previously, and can confirm that I have carried out an internal review. I am now in a position to respond to you.

We apologise that your request was not answered within the time limit specified in Section 10 of the FOI Act. Your complaint is therefore upheld.

We note that the query to which you refer above has been answered – reference FOI2020/39086 - and is available for you to view on the What Do They Know website.

We hope this is helpful but if you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central FOI Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

Web: ico.org.uk/global/contact-us or telephone 0303 123 1113 or 01625 545745