



Information Rights Team  
Post Office Limited  
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148 Old Street  
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Ms Pat Aspinall  
[request-243553-d6468654@whatdotheyknow.com](mailto:request-243553-d6468654@whatdotheyknow.com)

Our reference : FOI201412100910

30 January 2015

Dear Ms Aspinall,

**Ref: Freedom of Information Request - FOI201412100910**

I am writing in response to your email received by Post Office Limited (**Post Office**) on 10 December 2014, which I am dealing with under the terms of the Freedom of Information Act 2000 (**FOIA**).

In your email you have requested information to the following question:

*Sight of all correspondence with MPs with regard to withdrawn support for a Post Office mediation scheme?*

I can confirm that at the time of your request, Post Office a letter from an MP which may fall within the scope of your request. Please find attached a copy of the information held by Post Office.

Post Office believes that some of the information contained within the letter is the personal data relating to third parties, specifically constituent name and individuals to whom the letter is copied. In this respect we rely on the exemption contained in Section 40(2) of the FOIA, concerning personal information and this specific information isn't therefore included in the letter.

#### Personal Information

We believe the disclosure of this information would contravene data protection principles – disclosing such information would be likely to breach the principle of fair and lawful processing. As such we have released the copies but redacted information we believe identifies third parties.

#### Public Interest

Post Office acknowledges the general public interest in transparency and accountability. However disclosure of personal information would not serve the interests of the public as it does not relate to the provisions of public services or decisions directly affecting the public.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

[www.postoffice.co.uk](http://www.postoffice.co.uk)

Information Rights Manager  
Post Office Limited  
Information Rights Team  
1<sup>st</sup> Floor  
Old Street Wing  
148 Old Street  
London  
EC1V 9HQ  
[foia@postoffice.co.uk](mailto:foia@postoffice.co.uk)

If, having requested an internal review by Post Office Limited, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 01625 545 700  
[www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)

Yours sincerely



**Anna Gos**

Information Rights Team Support  
Information Rights Team  
[foia@postoffice.co.uk](mailto:foia@postoffice.co.uk)  
<http://www.postoffice.co.uk/our-publication-scheme>

**Enc: Letter from MP**