

## **FOIA/EIR case outcomes**

**Not PA** – Used when the organisation being complained about is not a public authority

**Not s50** – Used when the matters raised are not eligible for consideration under s50 of the FOIA.

**Not EIR** – Used when the matters raised are not eligible for consideration under the Environmental Information Regulations.

**Vexatious** – Used when we deem the complaint vexatious.

**Frivolous** – Used when we deem the complaint frivolous.

**No internal review** – Used when no internal review has been engaged with/by the authority.

**Undue delay** – Used when the complaint was raised with the ICO after an undue length of time.

**Abandoned** – Used when, without prompting or negotiation, the customer informs us they no longer wish us to pursue their complaint.

**Withdrawn informally resolved** – Used when, after negotiation with one or both parties, the customer agrees to withdraw their complaint.

**Decision notice served – not upheld** – Used when ICO makes a decision that agrees with a public authority's handling of a request. The complaint is not upheld.

**Decision notice served – upheld** – Used when ICO makes a decision that disagrees with a public authority's handling of a request. The complaint is upheld.

**Decision notice served – partially upheld** – Used when ICO makes a decision that only partially agrees with a public authority's handling of a request. This should focus on the substantive issues rather than any procedural breaches.