



Information Rights

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Nathan Gregory

[request-557688-d7bec494@whatdotheyknow.com](mailto:request-557688-d7bec494@whatdotheyknow.com)

4 April 2019

Dear Mr Gregory

**Request for Information – RFI20190441**

Thank you for your request to the BBC of 6<sup>th</sup> March 2019 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

*"Please furnish me with a copy of the Monthly Performance Pack for each month since Feb 2017"*

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Target Group ('Target') is the supplier for the Simple Payment Plan trial. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Media Planning Limited trading as Havas Media UK. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

I can confirm under section 1(1) of the Act that we hold information that is relevant to this part of your request. We have reviewed the relevant recorded information and we consider that the exemptions in section 31 (law enforcement) and section 43 (commercial interests) apply to multiple parts of this information. We now need further time in which to consider the public interest in disclosing the information.

The Act obliges us to respond to requests promptly and in any case no longer than 20 working days after receiving the request. However, when a qualified exemption applies to the information and the public interest test is engaged, section 10 of the Act allows the time for a response to be longer than 20 working days. A full response must be provided within such time as is reasonable in all circumstances of the case.

## **Appeal Rights**

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see <https://ico.org.uk/>.

Yours sincerely

Rupinder Panesar

**Freedom of Information Advisor, TV Licensing Management Team**

