



Information Policy & Compliance
bbc.co.uk/foi bbc.co.uk/privacy

Nathan Gregory
Via email: request-308791-4490fc7a@whatdotheyknow.com

18th August 2016

Dear Mr Gregory,

Request for Information – RFI20161499

Thank you for your request of 24th July 2016 under the Freedom of Information Act 2000 ('the Act') which was as follows:

'In my original request email dated 2nd Jan I asked "Please furnish me with a copy of the Monthly Performance Pack for the last 3 years and also the 10 day report." I expected this to include year Apr 205 - May 2016 which is the most recent year. Please could you provide this information and let me know why this wasn't included when it was requested? I expected this to include year Apr 205 - May 2016 which is the most recent year. Please could you provide this information and let me know why this wasn't included when it was requested?'

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Havas Media. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

I can confirm under section 1(1) of the Act that we hold information that is relevant to this part of your request. We have reviewed the relevant recorded information and we consider that the exemptions in section 31 (law enforcement) and section 43 (commercial interests) apply to multiple parts of this information. We now need further time in which to consider the public interest in disclosing the information.

The Act obliges us to respond to requests promptly and in any case no longer than 20 working days after receiving the request. However, when a qualified exemption applies to the information and the public

interest test is engaged, section 10 of the Act allows the time for a response to be longer than 20 working days. A full response must be provided within such time as is reasonable in all circumstances of the case.

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or see <http://www.ico.gov.uk/>.

Kind regards

L. Wright On behalf of Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

