

CAPITA

March 2015

 **TV LICENSING**

Revenue

Confidential

Revenue SRP - Index

Page	Schedule Title
1	TV Licence Cash Receipts - By Time Of Renewal
2	Non DDI Revenue Statement
3	DDI Revenue Statement
4	Cash Schemes Revenue Statement
5	Television Savings Card Revenue Statement
6	GB & NI Over 75 Claim
7	Guernsey Over 75 Claim
8	Isle of Man Over 75 Claim
9	Debtor / Creditor Movement Report
10	Performance Against Contractor Forecast

Schedule Amendments/Additions:

Additions:

Amendments:

Page 9 - Debtor / Creditor Movement Report

Opening Net DR / (CR) for CEE and MCP adjusted for prior year adjustment to Cash Scheme Creditor / Debtor reporting.

TV LICENCE CASH RECEIPTS - BY TIME OF RENEWAL: 2014/15

March 2015						Cash Value Analysis (£m)		Year to Date					
Actual £m	Contractor Forecast £m	Variance Actual vs Target £m %		13/14 £m	Variance £m			Actual £m	Contractor Forecast £m	Variance Actual vs Target £m %		13/14 £m	Variance £m
13.6	14.0	(0.4)	(2.9)	13.9	(0.3)	CEE Cash Receipts		163.2	161.4	1.8	1.1	164.0	(0.8)
5.2	5.4	(0.2)	(4.3)	5.3	(0.2)	MCP Cash Receipts		59.0	59.1	(0.1)	(0.2)	60.1	(1.1)
(0.3)	(0.2)	(0.0)	6.8	(0.2)	(0.0)	Future Payments / Savings Returned		(2.9)	(2.7)	(0.2)	5.6	(2.8)	(0.1)
18.5	19.1	(0.7)	(3.4)	19.0	(0.5)	Cash Schemes		219.3	217.8	1.5	0.7	221.3	(2.0)
6.4	6.7	(0.3)	(4.0)	6.6	(0.2)	New Issues (CFL only)		77.0	78.7	(1.7)	(2.2)	77.6	(0.7)
28.6	30.7	(2.1)	(6.8)	30.5	(2.0)	CFL Early Renewals (CFL only) - Month 0		317.1	340.0	(23.0)	(6.8)	335.3	(18.3)
12.1	12.9	(0.8)	(6.2)	12.8	(0.7)	On Time Renewals (CFL only) - Month 1		127.3	127.5	(0.2)	(0.1)	125.7	1.5
2.8	3.0	(0.2)	(£7.06)	3.0	(0.2)	Late Renewal (CFL Only)		31.8	33.7	(1.9)	(5.7)	33.2	(1.5)
(0.5)	(0.6)	0.1	(£12.46)	(0.6)	0.1	STL Fee Adjustment		(5.8)	(6.6)	0.8	(12.4)	(6.5)	0.7
49.4	52.7	(3.3)	(£6.27)	52.5	(3.1)	Counterfoil		547.3	573.3	(26.0)	(4.5)	565.4	(18.1)
58.0	57.2	0.8	£1.39	57.0	1.0	- amounts in arrears		729.9	726.0	3.9	0.5	715.9	14.0
135.9	133.7	2.3	£1.69	133.1	2.8	- amounts in advance		1,573.0	1,570.6	2.4	0.2	1,549.2	23.9
0.1	(0.0)	0.2	(£603.58)	(0.0)	0.2	indemnities & adjustments		3.5	(0.3)	3.8	(1,263.0)	(0.3)	3.8
194.0	190.8	3.2	£1.69	190.1	4.0	Direct Debit (DDA, GM1, PG1)		2,306.5	2,296.4	10.1	0.4	2,264.8	41.7
5.1	5.3	(0.1)	(£2.42)	5.2	(0.1)	Manual Licences		28.2	28.6	(0.4)	(1.4)	28.3	(0.0)
0.1	0.1	(0.0)	(£10.03)	0.1	(0.0)	ARC		1.2	1.4	(0.1)	(10.2)	1.4	(0.1)
0.2	0.0	0.1	£211.35	0.0	0.1	Accruals		0.1	(0.5)	0.6	(121.4)	(0.5)	0.6
(0.0)	(0.0)	0.0	(£68.11)	(0.0)	0.0	Miscellaneous Income		0.1	(0.0)	0.1	(713.3)	(0.0)	0.1
5.4	5.4	(0.0)	(£0.62)	5.4	(0.0)	Other		29.7	29.5	0.2	0.5	29.1	0.6
(2.7)	(2.2)	(0.5)	£20.93	(2.2)	(0.5)	Refunds		(24.6)	(23.9)	(0.8)	3.2	(23.6)	(1.1)
(0.8)	(0.8)	0.0	(£2.80)	(0.8)	0.0	Future Payments / Savings Returned		(9.6)	(10.2)	0.5	(5.1)	(10.0)	0.4
(0.0)	0.0	(0.0)	£0.00	0.0	(0.0)	Other Deletions		(0.0)	(0.0)	0.0	(10.7)	(0.0)	0.0
(3.5)	(3.0)	(0.5)	£14.87	(3.0)	(0.5)	Refunds		(34.3)	(34.1)	(0.2)	0.7	(33.6)	(0.7)
263.8	265.0	(1.2)	(£0.46)	263.9	(0.1)	NET CASH COLLECTIONS		3,068.4	3,082.9	(14.4)	(0.5)	3,047.0	21.4
46.2	46.6	(0.4)	(£0.84)	44.7	1.5	Free O75 Claimable		606.9	611.1	(4.3)	(0.7)	603.1	3.8
3.0	2.2	0.8	£36.24	2.1	0.9	Free Licences Issued		22.2	21.6	0.6	2.8	21.0	1.3
(2.3)	(2.4)	0.1	(£2.53)	(2.3)	(0.0)	Discounts Claimable		(11.6)	(12.3)	0.6	(5.2)	(11.9)	0.2
(1.4)	(1.6)	0.2	(£10.49)	(1.5)	0.1	Discounts Refunded to DSS		(4.1)	(4.6)	0.5	(11.7)	(4.5)	0.4
45.5	44.9	0.6	£1.43	43.0	2.5	STL's Refunded to DSS		613.4	615.9	(2.5)	(0.4)	607.8	5.7
3.7	3.7	0.1	£1.63	4.2	(0.5)	Free		53.1	52.3	0.8	1.5	58.0	(5.0)
0.0	0.0	0.0	#DIV/0!	1.0	(1.0)	TSC Licences Issued				(1.1)	(100.0)	16.1	(16.1)
49.3	48.6	0.7	1.4	48.2	1.1	NON CASH TRANSACTIONS		666.5	669.3	(2.8)	(0.4)	681.9	(15.4)
313.0	313.6	(0.5)	(0.2)	312.0	1.0	DCMS FUNDS COLLECTED		3,734.9	3,752.1	(17.2)	(0.5)	3,728.9	6.0

FUNDS TRANSFERRED TO TV LICENCE CASH RECEIPTS RECONCILIATION

253.5	Non DDI
0.0	DDI
18.6	Cash Scheme
3.8	TSC - BBC defunded
45.5	O75 Claims
321.5	TOTAL FUNDS TO DCMS AND OVER 75 CLAIMS
(3.0)	Balance Due to DCMS/(Capita) B/F
(11.4)	Balance Due to DCMS/(Capita) C/F
(8.4)	CASH IN TRANSIT
313.0	DCMS FUNDS COLLECTED

Non DDI Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	Dr/Cr Movement	ARC Licences	Total
Balance Due to DCMS/(Capita) B/F					
Payable in Period					645,291.66
Payable Next Period					-8,466,048.90
Cash Flow Into Capita During Month					
Quarterly Direct Debit (QBP / PG1)	0.00	38,705,765.60	0.00	0.00	38,705,765.60
Monthly Direct Debit (MBP / GM1)	0.00	132,524,982.05	0.00	0.00	132,524,982.05
Annual Direct Debit (DDA)	5,978.00	22,810,848.83	0.00	0.00	22,816,826.83
LASSY Counterfoil	3,626.00	4,314,124.97	555,028.96	0.00	4,872,779.93
Telebanking	0.00	536,070.00	160,155.65	0.00	696,225.65
Debit & Credit Card	0.00	31,300,865.91	0.00	0.00	31,300,865.91
Hotel & Commercial Licensing	0.00	4,366,018.50	-700,309.34	0.00	3,665,709.16
Paypoint	17,150.00	14,105,954.33	0.00	0.00	14,123,104.33
Late Fee Receipts	0.00	763.87	0.00	0.00	763.87
Revocations monies	0.00	-10,971.12	0.00	0.00	-10,971.12
ARC	0.00	0.00	-7,401.15	110,656.10	103,254.95
Unallocated Funds and Losses W/O	0.00	0.00	-7,474.12	0.00	-7,474.12
Revenue Sub-Total	26,754.00	248,654,422.94	0.00	110,656.10	248,791,833.04
Less Refunds					
Refunds	-122.51	-3,415,027.07	£0.00	0.00	-3,415,149.58
Blind Reductions	0.00	-83,443.99	£0.00	0.00	-83,443.99
Refunds Sub-Total	-122.51	-3,498,471.06	£0.00	0.00	-3,498,593.57
Net Income	26,631.49	245,155,951.88	£0.00	110,656.10	245,293,239.47
Remittances to DCMS					
On Account Payments					253,526,987.00
Balances Due To DCMS (Capita) C/F					
Payable in Next Period					-8,466,048.90
Payable in 2 Periods					-7,588,455.87
Balance Due to DCMS Sub-Total					-16,054,504.77
Net Difference					0.00

DDI TV Reconciliation Statement

	Mono Licences	Colour Licences	Total
Balance Due to DCMS / (Capita) b/f			
Payable in Current Period			0.00
Payable in Next Period			0.00
DDI Value of Licences Redeemed	0.00	0.00	0.00
Net Income			0.00
Remittances to DCMS			
DDI			0.00
Balance due to DCMS (Capita) c/f			
Payable Next Period			0.00
Payable in 2 Periods			0.00
Payable at Other			
Balance Due to DCMS c/f Sub-Total			0.00
Net Difference			£0.00

Cash Scheme Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	ARC Licences	Total
Balance Due to DCMS B/F				
Payable in Period (Previous Days Collections)				3,917,799.54
Cash Flow Into Capita During Month				
Cash Schemes (CEE / MCP)	0.00	18,749,883.18	0.00	18,749,883.18
Less Refunds				
Refunds (Savings Repaid)	0.00	-260,804.41	0.00	-260,804.41
Net Income	0.00	18,489,078.77	0.00	18,489,078.77
Remittances to DCMS				
Daily Payments				18,582,705.95
Balances Due To DCMS C/F				
Payable in Next Period (Todays Collections)				3,824,172.36
Net Difference				0.00

Television Savings Card Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	Total
Balance Due to DCMS b/f			
Payable in Current Period			903,709.13
Cash Flow Into Capita During Month			
Television Savings Card (TSC) Value of Licences Redeemed	882.00	3,728,654.23	3,729,536.23
Less Refunds			
Blind Reductions		-6,529.31	-6,529.31
Net Income			3,723,006.92
Remittances to DCMS			
Payments made by BBC			3,842,722.96
Balance due to DCMS c/f			
Payable Next Period			783,993.09
Net Difference			0.00

Great Britain & Northern Ireland - Over 75 Free Licence Claim

Over 75 Concession TV Licences Great Britain & Northern Ireland		March 2015		
	Colour	Mono	ARC	Total
Gross Value of Free Licences Issued	45,915,289.50	9,163.00	170,595.78	46,095,048.28
Discounts Allowed				
Direct Debit Licences Converted to STL	1,316,239.44	0.00		1,316,239.44
Counterfoil Refunds	1,222,690.11	294.03		1,222,984.14
Discounts on STLs Issued	498,853.05	69.43		498,922.48
Refund of STLs Overlapped by Free Licences	1,430.72	0.00		1,430.72
Amounts Disallowed				
Discounts Disallowed on licences issued in the current year replaced by frees	-2,334,261.53	-314.45		-2,334,575.98
Value of Licence Consumed for licences issued in the current year replaced by frees	-1,390,485.63	-126.55		-1,390,612.18
Net Claim	45,229,755.66	9,085.46	170,595.78	45,409,436.90

Guernsey- Over 75 Free Licence Claim

OVER 75 FREE LICENCES ISSUED

YTD B/F		
	VOLUME	VALUE
COLOUR	3,811	£554,500.50
MONO	-	£0.00

	VOLUME	VALUE
COLOUR	340	£49,470.00
MONO		£0.00

March YTD C/F		
	VOLUME	VALUE
COLOUR	4,151	£603,970.50
MONO	-	£0.00

REFUNDS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	110	£8,652.19
MONO	-	£0.00

	VOLUME	VALUE
COLOUR	12	£1,224.70
MONO		

March YTD C/F		
	VOLUME	VALUE
COLOUR	122	£9,876.89
MONO	-	£0.00

AMOUNT PAYABLE TO THE BBC FOR THE MONTH	£50,694.70
---	------------

MEMORANDUM

ADVANCE PAYMENTS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	17	£606.90
MONO	-	£0.00

	VOLUME	VALUE
COLOUR	5	£230.58
MONO		

March YTD C/F		
	VOLUME	VALUE
COLOUR	22	£837.48
MONO	-	£0.00

Isle of Man- Over 75 Free Licence Claim

OVER 75 FREE LICENCES ISSUED

YTD B/F		
	VOLUME	VALUE
COLOUR	4,712	£685,596.00
MONO	-	£0.00

March		
	VOLUME	VALUE
COLOUR	526	£76,533.00
MONO		£0.00

March YTD C/F		
	VOLUME	VALUE
COLOUR	5,238	£762,129.00
MONO	-	£0.00

REFUNDS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	181	£11,308.94
MONO	-	£0.00

March		
	VOLUME	VALUE
COLOUR	29	£1,673.42
MONO		

March YTD C/F		
	VOLUME	VALUE
COLOUR	210	£12,982.36
MONO	-	£0.00

AMOUNT PAYABLE TO THE BBC FOR THE MONTH	£78,206.42
---	------------

MEMORANDUM

ADVANCE PAYMENTS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	28	£716.56
MONO	-	£0.00

March		
	VOLUME	VALUE
COLOUR	4	£109.31
MONO		

March YTD C/F		
	VOLUME	VALUE
COLOUR	32	£825.87
MONO	-	£0.00

DEBTOR / CREDITOR MOVEMENT REPORT

March 2015	Debtor / (Creditor) Analysis (£)		
	Opening Net DR / (CR)	Closing Net DR / (CR)	Movement
CEE Cash Receipts	£11,418,295.05	£10,007,786.88	(£1,410,508.17)
MCP Cash Receipts	(£1,156,186.77)	(£1,205,775.47)	(£49,588.70)
TSC Cash Receipts	£0.00	£0.00	£0.00
DDA	£1,496,514.52	£1,449,859.63	(£46,654.89)
DDI	£0.00	£0.00	£0.00
GM1	(£13,285,016.57)	(£7,837,147.65)	£5,447,868.92
PG1	£187,066,800.31	£189,322,353.29	£2,255,552.98
MOVEMENT IN PERIOD	£185,540,406.54	£191,737,076.68	£6,196,670.14

Performance against Contractor Forecast

MONTHLY PHASING - 12 month Contractor Forecast

2014	2015	April	May	June	July	August	September	October	November	December	January	February	March	TOTAL
Non - DDI & Paypoint	DDI	£222,585,448 £1,135,113	£227,746,569	£226,753,649	£229,687,458	£232,395,426	£248,493,344	£260,159,031	£245,835,642	£236,185,141	£246,988,267	£242,358,977	£245,867,380	£2,865,056,333 £1,135,113
Over 75	Cash Schemes	£46,547,388	£43,970,613	£43,333,947	£43,042,409	£41,667,346	£41,831,589	£130,216,724	£45,005,276	£45,566,038	£42,861,657	£46,937,288	£44,896,475	£615,876,749
TSC		£17,734,944 £2,894,126	£18,445,263 £3,082,706	£17,606,558 £3,093,901	£18,708,986 £3,080,004	£18,315,855 £4,190,559	£17,144,241 £5,466,753	£18,944,904 £6,529,364	£17,933,565 £5,297,401	£16,296,856 £5,387,885	£19,777,117 £4,602,034	£17,748,199 £4,976,597	£19,148,490 £3,656,833	£217,804,979 £52,258,163
		£290,897,019	£293,245,151	£290,788,056	£294,518,857	£296,569,186	£312,935,928	£415,850,023	£314,071,883	£303,435,921	£314,229,075	£312,021,060	£313,569,178	£3,752,131,337

Capita Remittances to DCMS														
Non-DDI		£219,402,454	£221,964,284	£217,633,082	£231,764,792	£234,444,929	£249,158,453	£259,588,031	£246,900,316	£230,558,118	£244,282,810	£250,912,656	£253,526,987	
DDI		£971,520	£552	£0	£0	£0	£0	£0	£0	£0	£0	£0	£0	
Cash Scheme		£18,243,128	£18,389,172	£18,861,005	£19,093,512	£17,159,709	£19,290,477	£19,697,728	£16,965,215	£16,763,858	£19,115,996	£17,118,513	£18,582,706	

Capita Non-Cash Transactions														
Over 75 Free Licence - Claims														
Great Britain and Northern Ireland		£46,167,678	£43,327,317	£43,309,263	£42,371,996	£41,083,106	£41,135,336	£129,379,646	£44,369,582	£45,649,404	£43,023,799	£46,816,866	£45,409,437	
Guernsey		£49,118	£48,129	£66,566	£53,993	£49,887	£50,227	£46,051	£49,506	£49,741	£46,305	£53,629	£50,695	
Isle of Man		£69,942	£54,635	£67,663	£64,335	£50,840	£59,922	£70,993	£64,290	£57,850	£65,087	£71,347	£78,206	
TSC	Licences Issued	£3,630,681	£3,058,781	£2,826,520	£3,499,085	£3,943,394	£5,065,748	£6,788,565	£5,485,128	£5,796,795	£4,666,945	£4,757,801	£3,842,723	
Total Funds to DCMS and Over 75 Claims		£288,534,521	£286,842,870	£282,764,098	£296,847,713	£296,731,866	£314,760,162	£415,571,015	£313,834,038	£298,875,765	£311,200,943	£319,730,811	£321,490,754	

Cash in Transit - DCMS														
Balance Due to DCMS/(Capita) B/F		£818,725	(£4,012,665)	£2,483,583	£10,820,961	£8,723,782	£10,122,750	£6,216,039	(£1,276,014)	(£4,642)	£4,017,856	£6,783,210	(£2,999,249)	
Balance Due to DCMS/(Capita) C/F		(£4,012,665)	£2,483,583	£10,820,961	£8,723,782	£10,122,750	£6,216,039	(£1,276,014)	(£4,642)	£4,017,856	£6,783,210	(£2,999,249)	(£11,446,339)	
		(£4,831,389)	£6,496,248	£8,337,378	(£2,097,180)	£1,398,968	(£3,906,710)	(£7,492,054)	£1,271,372.01	£4,022,498.82	£2,765,353.41	(£9,782,458.42)	(£8,447,090.75)	

CUMULATIVE

2014	2015	April	May	June	July	August	September	October	November	December	January	February	March	TOTAL
Non - DDI & Paypoint	DDI	£222,585,448.05 £1,135,112.51	£450,332,017.24 £1,135,112.51	£677,085,666 £1,135,113	£906,773,125 £1,135,113	£1,139,168,551 £1,135,113	£1,387,661,895 £1,135,113	£1,647,820,926 £1,135,113	£1,893,656,569 £1,135,113	£2,129,841,709 £1,135,113	£2,376,829,976 £1,135,113	£2,619,188,953 £1,135,113	£2,865,056,333 £1,135,113	£2,865,056,333 £1,135,113
Over 75	Cash Schemes	£46,547,388.38	£90,518,001.24	£133,851,948	£176,894,357	£218,561,703	£260,393,292	£390,610,016	£435,615,291	£481,181,330	£524,042,986	£570,980,274	£615,876,749	£615,876,749
TSC		£17,734,943.84 £2,894,126.20	£36,180,206.56 £5,976,832.65	£53,786,765 £9,070,734	£72,495,751 £12,150,738	£90,811,607 £16,341,297	£107,955,848 £21,808,050	£126,900,752 £28,337,414	£144,834,317 £33,634,814	£161,131,174 £39,022,700	£180,908,290 £43,624,734	£198,656,489 £48,601,330	£217,804,979 £52,258,163	£217,804,979 £52,258,163
		£290,897,018.99	£584,142,170.20	£874,930,226	£1,169,449,083	£1,466,018,269	£1,778,954,197	£2,194,804,220	£2,508,876,104	£2,812,312,025	£3,126,541,100	£3,438,562,159	£3,752,131,337	£3,752,131,337

Capita Remittances to DCMS														
Non-DDI		£219,402,454	£441,366,738	£658,999,820	£890,764,612	£1,125,209,541	£1,374,367,994	£1,633,956,025	£1,880,856,341	£2,111,414,459	£2,355,697,269	£2,606,609,925	£2,860,136,912	
DDI		£971,520	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	£972,072	
Cash Scheme		£18,243,128	£36,632,300	£55,493,305	£74,586,817	£91,746,526	£111,037,003	£130,734,731	£147,699,946	£164,463,804	£183,579,800	£200,698,313	£219,281,019	

Capita Non-Cash Transactions														
Over 75 Free Licence - Claims														
Great Britain and Northern Ireland		£46,167,678	£89,494,994	£132,804,257	£175,176,253	£216,259,359	£257,394,695	£386,774,341	£431,143,923	£476,793,327	£519,817,126	£566,633,992	£612,043,429	
Guernsey		£49,118	£97,248	£163,814	£217,806	£267,694	£317,921	£363,971	£413,478	£463,218	£509,524	£563,153	£613,847	
Isle of Man		£69,942	£124,577	£192,240	£256,575	£307,415	£367,337	£438,331	£502,621	£560,471	£625,558	£696,905	£775,111	
TSC	Licences Issued	£3,630,681	£6,689,462	£9,515,982	£13,015,067	£16,958,461	£22,024,209	£28,812,774	£34,297,903	£40,094,698	£44,761,643	£49,519,443	£53,362,166	
Total Funds to DCMS and Over 75 Claims		£288,534,521	£575,377,391	£858,141,489	£1,154,989,202	£1,451,721,068	£1,766,481,230	£2,182,052,245	£2,495,886,284	£2,794,762,048	£3,105,962,991	£3,425,693,802	£3,747,184,556	

Cash in Transit - DCMS														
Balance Due to DCMS/(Capita) B/F		£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	£818,725	
Balance Due to DCMS/(Capita) C/F		(£4,012,665)	£2,483,583	£10,820,961	£8,723,782	£10,122,750	£6,216,039	(£1,276,014)	(£4,642)	£4,017,856	£6,783,210	(£2,999,249)	(£11,446,339)	
		(£4,831,389)	£1,664,859	£10,002,237	£7,905,057	£9,304,025	£5,397,315	(£2,094,739)	(£823,367)	£3,199,132	£5,964,485	(£3,817,973)	(£12,265,064)	