

CAPITA

March 2013

 TV LICENSING



Revenue

Confidential

Revenue SRP - Index

Page	Schedule Title
1	TV Licence Cash Receipts - By Time Of Renewal
2	Non DDI Revenue Statement
3	DDI Revenue Statement
4	Cash Schemes Revenue Statement
5	Television Savings Card Revenue Statement
6	GB & NI Over 75 Claim
7	Guernsey Over 75 Claim
8	Isle of Man Over 75 Claim
9	Debtor / Creditor Movement Report
10	Performance Against Contractor Forecast

Schedule Amendments/Additions:

Additions:

Amendments:

TV LICENCE CASH RECEIPTS - BY TIME OF RENEWAL: 2012/13

March 2013						Cash Value Analysis (£m)		Year to Date - July 2012 onward					
Actual £m	Contractor Forecast £m	Variance Actual vs Target £m %		11/12 £m	Variance £m			Actual £m	Contractor Forecast £m	Variance Actual vs Target £m %		11/12 £m	Variance £m
19.2	13.3	5.9	44.6	13.9	5.3	CEE Cash Receipts		131.1	120.6	10.6	8.8	119.6	11.6
0.7	5.8	(5.1)	(88.1)	6.0	(5.3)	MCP Cash Receipts		38.3	50.6	(12.3)	(24.4)	50.2	(11.9)
(0.2)	(0.2)	(0.0)	13.2	(0.2)	(0.0)	Future Payments / Savings Returned		(2.0)	(1.6)	(0.4)	25.9	(1.6)	(0.4)
19.6	18.8	0.8	4.4	19.7	(0.1)	Cash Schemes		167.4	169.6	(2.2)	(1.3)	168.2	(0.8)
6.3	5.7	0.6	10.4	5.9	0.4	New Issues (CFL only)		63.2	64.4	(1.2)	(1.8)	63.7	(0.5)
30.3	30.6	(0.2)	(0.8)	31.7	(1.4)	CFL Early Renewals (CFL only) - Month 0		274.8	286.9	(12.2)	(4.2)	284.8	(10.1)
12.3	12.8	(0.4)	(3.3)	13.3	(0.9)	On Time Renewals (CFL only) - Month 1		102.9	107.4	(4.5)	(4.2)	106.6	(3.7)
2.1	3.1	(1.0)	(32.0)	3.2	(1.1)	Late Renewal (CFL Only)		28.7	31.1	(2.5)	(7.9)	30.9	(2.2)
(0.6)	(0.6)	(0.0)	7.0	(0.6)	(0.0)	STL Fee Adjustment		(5.6)	(5.3)	(0.3)	6.4	(5.2)	(0.4)
50.5	51.6	(1.1)	(2.1)	53.5	(3.1)	Counterfoil		463.9	484.6	(20.6)	(4.3)	480.8	(16.9)
55.4	52.3	3.1	5.9	54.1	1.3	- amounts in arrears		524.8	526.4	(1.6)	(0.3)	521.0	3.7
131.4	124.4	7.0	5.6	128.6	2.8	- amounts in advance		1,165.3	1,155.8	9.4	0.8	1,144.1	21.2
(0.0)	0.2	(0.3)	(108.5)	0.2	(0.3)	indemnities & adjustments		(0.1)	(0.2)	0.0	(19.5)	(0.2)	0.0
186.9	177.0	9.8	5.6	183.0	3.9	Direct Debit (DDA, GM1, PG1)		1,689.9	1,682.1	7.8	0.5	1,664.9	25.0
4.9	4.8	0.0	0.9	5.0	(0.1)	Manual Licences		20.5	21.4	(0.9)	(4.3)	21.0	(0.5)
0.1	0.1	(0.0)	(6.0)	0.1	(0.0)	ARC		1.0	1.0	(0.1)	(5.0)	1.0	(0.0)
0.0	0.0	0.0	0.0	0.1	(0.0)	Accruals		0.4	0.0	0.4	0.0	0.2	0.2
0.0	0.0	0.0	0.0	0.0	0.0	Miscellaneous Income		(0.0)	0.0	(0.0)	0.0	(0.0)	0.0
5.0	4.9	0.1	1.5	5.2	(0.2)	Other		21.8	22.4	(0.6)	(2.7)	22.2	(0.4)
(2.2)	(2.3)	0.0	(1.2)	(2.4)	0.1	Refunds		(18.1)	(19.9)	1.8	(8.9)	(19.8)	1.7
(0.8)	(0.8)	(0.0)	3.0	(0.8)	0.0	Future Payments / Savings Returned		(7.5)	(7.9)	0.4	(5.1)	(7.8)	0.4
(0.0)	0.0	(0.0)	0.0	0.0	(0.0)	Other Deletions		(0.0)	0.0	(0.0)	0.0	(0.0)	0.0
(3.0)	(3.0)	0.0	(0.1)	(3.2)	0.1	Refunds		(25.6)	(27.7)	2.1	(7.7)	(27.6)	2.1
258.9	249.3	9.7	3.9	258.2	0.7	NET CASH COLLECTIONS		2,317.5	2,330.9	(13.4)	(0.6)	2,308.5	9.0
43.1	42.7	0.3	0.7	40.0	3.1	Free O75 Claimable		475.7	479.8	(4.0)	(0.8)	473.5	2.2
2.2	2.0	0.1	7.1	1.9	0.3	Free Licences Issued		16.9	18.2	(1.3)	(7.3)	17.3	(0.4)
(2.2)	(2.2)	(0.0)	2.1	(2.0)	(0.2)	Discounts Claimable		(10.6)	(10.4)	(0.2)	2.2	(9.8)	(0.8)
(1.6)	(1.5)	(0.1)	5.0	(1.4)	(0.2)	Discounts Refunded to DSS		(4.8)	(4.6)	(0.2)	3.9	(4.4)	(0.4)
41.4	41.1	0.3	0.8	38.4	3.0	STL's Refunded to DSS		477.2	482.9	(5.8)	(1.2)	476.6	0.5
4.6	4.0	0.6	15.7	4.9	(0.3)	Free		52.5	53.1	(0.6)	(1.2)	57.3	(4.8)
1.0	1.0	(0.0)	(0.3)	1.1	(0.0)	TSC Licences Issued		13.3	13.4	(0.2)	(1.4)	13.9	(0.6)
47.1	46.1	1.0	2.1	44.4	2.6	DDI Licences Issued		542.9	549.5	(6.6)	(1.2)	547.8	(4.9)
306.0	295.4	10.6	3.6	302.7	3.3	NON CASH TRANSACTIONS		2,860.4	2,880.4	(20.0)	(0.7)	2,856.2	4.1
						DCMS FUNDS COLLECTED							

FUNDS TRANSFERRED TO TV LICENCE CASH RECEIPTS RECONCILIATION

239.6	Non DDI
1.5	DDI
17.8	Cash Scheme
4.5	TSC - BBC defunded
41.4	O75 Claims
304.8	TOTAL FUNDS TO DCMS AND OVER 75 CLAIMS
(0.9)	Balance Due to DCMS/(Capita) B/F
0.2	Balance Due to DCMS/(Capita) C/F
1.2	CASH IN TRANSIT
306.0	DCMS FUNDS COLLECTED

Non DDI Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	Dr/Cr Movement	ARC Licences	Total
Balance Due to DCMS/(Capita) B/F					
Payable in Period					767,799.91
Payable Next Period					-7,692,853.64
Cash Flow Into Capita During Month					
Quarterly Direct Debit (QBP / PG1)	0.00	38,567,844.53	0.00	0.00	38,567,844.53
Monthly Direct Debit (MBP / GM1)	0.00	126,996,641.94	0.00	0.00	126,996,641.94
Annual Direct Debit (DDA)	7,068.24	21,283,374.16	0.00	0.00	21,290,442.40
LASSY Counterfoil	4,133.49	5,552,861.46	228,110.41	0.00	5,785,105.36
Telebanking	0.00	509,444.50	10,649.59	0.00	520,094.09
Debit & Credit Card	0.00	29,221,469.25	0.00	0.00	29,221,469.25
Hotel & Commercial Licensing	0.00	5,039,247.00	-271,651.80	0.00	4,767,595.20
Paypoint	19,951.16	15,201,924.50	0.00	0.00	15,221,875.66
Late Fee Receipts	0.00	873.00	0.00	0.00	873.00
Revocations monies	0.00	-29,094.49	0.00	0.00	-29,094.49
ARC	0.00	0.00	11,925.15	97,099.40	109,024.55
Unallocated Funds and Losses W/O	0.00	0.00	20,966.65	0.00	20,966.65
Revenue Sub-Total	31,152.89	242,344,585.85	0.00	97,099.40	242,472,838.14
Less Refunds					
Refunds	-416.52	-3,106,654.60	0.00	0.00	-3,107,071.12
Blind Reductions	0.00	-82,492.86	0.00	0.00	-82,492.86
Refunds Sub-Total	-416.52	-3,189,147.46	0.00	0.00	-3,189,563.98
Net Income	30,736.37	239,155,438.39	0.00	97,099.40	239,283,274.16
Remittances to DCMS					
On Account Payments					239,599,195.00
Balances Due To DCMS (Capita) C/F					
Payable in Next Period					-7,692,853.64
Payable in 2 Periods					451,879.07
Balance Due to DCMS Sub-Total					-7,240,974.57
Net Difference					0.00

DDI TV Reconciliation Statement

	Mono Licences	Colour Licences	Total
Balance Due to DCMS / (Capita) b/f			
Payable in Current Period			1,528,459.00
Payable in Next Period			-10,326.50
DDI Value of Licences Redeemed	0.00	1,019,518.50	1,019,518.50
Net Income	0.00	1,019,518.50	2,537,651.00
Remittances to DCMS			
DDI			1,528,459.00
Balance due to DCMS (Capita) c/f			
Payable Next Period			1,010,142.50
Payable in 2 Periods			-950.50
Payable at Other			
Balance Due to DCMS c/f Sub-Total			1,009,192.00
Net Difference			0.00

Cash Scheme Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	Dr/Cr Movement	ARC Licences	Total
Balance Due to DCMS B/F					
Payable in Period (Previous Days Collections)					3,729,119.89
Cash Flow Into Capita During Month					
Cash Schemes (CEE / MCP)	0.00	19,872,122.20		0.00	19,872,122.20
Less Refunds					
Refunds (Savings Repaid)	0.00	-230,716.13		0.00	-230,716.13
Net Income	0.00	19,641,406.07		0.00	19,641,406.07
Remittances to DCMS					
Daily Payments					17,759,222.33
Balances Due To DCMS C/F					
Payable in Next Period (Todays Collections)					5,611,303.63
Net Difference					

Television Savings Card Licence Fee Reconciliation Report

	Mono Licences	Colour Licences	Total
Balance Due to DCMS b/f			
Payable in Current Period			752,891.45
Cash Flow Into Capita During Month			
Television Savings Card (TSC) Value of Licences Redeemed	1,372.00	4,640,271.72	4,641,643.72
Less Refunds			
Blind Reductions	0.00	-6,893.06	-6,893.06
Net Income			4,634,750.66
Remittances to DCMS			
Payments made by BBC			4,538,964.59
Balance due to DCMS c/f			
Payable Next Period			848,677.52
Net Difference			0.00

Great Britain & Northern Ireland - Over 75 Free Licence Claim

Over 75 Concession TV Licences Great Britain & Northern Ireland		March 2013		
	Colour	Mono	ARC	Total
Gross Value of Free Licences Issued	42,748,918.50	9,898.00	168,206.30	42,927,022.80
Discounts Allowed				
Direct Debit Licences Converted to STL	1,103,082.93	61.27		1,103,144.20
Counterfoil Refunds	477,024.91	265.49		477,290.40
Discounts on STLs Issued	598,429.82	65.35		598,495.17
Refund of STLs Overlapped by Free Licences	2,158.18	0.00		2,158.18
Amounts Disallowed				
Discounts Disallowed on licences issued in the current year replaced by frees	-2,217,225.80	-424.72		-2,217,650.52
Value of Licence Consumed for licences issued in the current year replaced by frees	-1,613,483.23	-114.28		-1,613,597.51
Net Claim	41,098,905.31	9,751.11	168,206.30	41,276,862.72

Guernsey- Over 75 Free Licence Claim

OVER 75 FREE LICENCES ISSUED

01/04/2013

YTD B/F		
	VOLUME	VALUE
COLOUR	3,626	£527,583.00
MONO		

March 2013

	VOLUME	VALUE
COLOUR	339	£49,324.50
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	3,965	£576,907.50
MONO		

REFUNDS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	75	£4,789.31
MONO		

March 2013

	VOLUME	VALUE
COLOUR	9	£642.69
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	84	£5,432.00
MONO		

AMOUNT PAYABLE TO THE BBC FOR THE MONTH	£49,967.19
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MEMORANDUM

ADVANCE PAYMENTS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	9	£291.40
MONO		

	VOLUME	VALUE
COLOUR	0	£0.00
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	9	£291.40
MONO		

Isle of Man- Over 75 Free Licence Claim

OVER 75 FREE LICENCES ISSUED

01/02/2013

YTD B/F		
	VOLUME	VALUE
COLOUR	4,475	£651,112.50
MONO		

March 2013

	VOLUME	VALUE
COLOUR	528	£76,824.00
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	5,003	£727,936.50
MONO		

REFUNDS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	87	£5,365.33
MONO		

March 2013

	VOLUME	VALUE
COLOUR	15	£1,127.78
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	102	£6,493.11
MONO		

AMOUNT PAYABLE TO THE BBC FOR THE MONTH

£77,951.78

MEMORANDUM

ADVANCE PAYMENTS ON DIRECT DEBIT LICENCES

YTD B/F		
	VOLUME	VALUE
COLOUR	16	£284.35
MONO		

	VOLUME	VALUE
COLOUR	2	£97.07
MONO		

YTD C/F		
	VOLUME	VALUE
COLOUR	18	£381.42
MONO		

DEBTOR / CREDITOR MOVEMENT REPORT

March 2013		Debtor / (Creditor) Analysis (£)		
	01/02/2013	Opening Net DR / (CR)	Closing Net DR / (CR)	Movement
CEE Cash Receipts		£18,918,405.71	£17,984,087.60	(£934,318.11)
MCP Cash Receipts		£651,811.40	£640,949.22	(£10,862.18)
TSC Cash Receipts		£0.00	£0.00	£0.00
DDA		£1,259,678.35	£1,284,840.84	£25,162.49
DDI		£0.00	£0.00	£0.00
GM1		(£7,508,882.44)	(£1,968,664.44)	£5,540,218.00
PG1		£189,862,625.57	£191,712,374.08	£1,849,748.51
MOVEMENT IN PERIOD		£203,183,638.60	£209,653,587.31	£6,469,948.71

Performance against Contractor Forecast

MONTHLY PHASING - 9 month Contractor Forecast

2012	2013	April	May	June	July	August	September	October	November	December	January	February	March	TOTAL
Non - DDI & Paypoint					£228,738,532	£234,819,397	£238,203,287	£256,954,031	£248,715,533	£231,286,137	£244,353,184	£247,825,156	£230,455,092	£2,161,350,349
DDI					£1,143,342	£1,308,208	£1,822,035	£2,003,492	£1,688,468	£1,527,274	£1,368,332	£1,564,874	£1,022,429	£13,448,454
Over 75					£39,361,086	£37,436,471	£37,777,478	£159,031,685	£42,616,914	£43,417,392	£38,662,150	£43,555,992	£41,073,942	£482,933,109
Cash Schemes					£18,414,073	£20,196,744	£18,580,598	£15,956,540	£20,141,168	£17,849,164	£19,817,967	£19,777,351	£18,817,828	£169,551,433
TSC					£3,957,255	£5,324,374	£5,886,145	£8,323,985	£7,292,673	£6,611,146	£5,877,459	£5,803,631	£4,005,454	£53,082,123
					£291,614,289	£299,085,194	£302,269,543	£442,269,733	£320,454,756	£300,691,113	£310,079,092	£318,527,004	£295,374,745	£2,880,365,469

Capita Remittances to DCMS

Non-DDI	£223,433,912	£226,691,438	£237,193,230	£259,133,331	£252,556,965	£231,050,272	£238,198,424	£247,436,364	£239,599,195
DDI	£1,116,382	£1,130,969	£1,295,271	£1,778,212	£1,983,041	£1,720,852	£1,516,072	£1,330,961	£1,528,459
Cash Scheme	£19,116,897	£18,261,576	£18,625,379	£19,464,638	£19,138,184	£15,031,862	£20,138,914	£18,027,928	£17,759,222

Capita Non-Cash Transactions

Over 75 Free Licence - Claims														
	Great Britain and Northern Ireland	£38,217,743	£37,262,895	£37,543,125	£159,810,304	£40,668,591	£40,801,383	£38,596,433	£42,138,078	£41,276,863				
	Guernsey	£56,624	£45,583	£45,348	£46,929	£50,046	£46,499	£39,588	£46,332	£49,967				
	Isle of Man	£57,036	£50,795	£3,735	£125,761	£62,456	£60,055	£57,715	£60,601	£77,952				
TSC	Licences Issued	£3,628,767	£4,554,490	£5,167,613	£9,734,384	£6,475,621	£6,691,980	£5,757,664	£5,658,961	£4,538,965				
Total Funds to DCMS and Over 75 Claims		£285,627,361	£287,997,745	£299,873,700	£450,093,559	£320,934,904	£295,402,904	£304,304,810	£314,699,226	£304,830,623				

Cash in Transit - DCMS

Balance Due to DCMS/(Capita) B/F	£3,495,952	£7,276,623	£11,327,536	£17,944,464	£10,063,301	(£840,474)	(£411,063)	£6,457,368	(£924,910)
Balance Due to DCMS/(Capita) C/F	£7,276,623	£11,327,536	£17,944,464	£10,063,301	(£840,474)	(£411,063)	£6,457,368	(£924,909)	£228,199
	£3,780,671.13	£4,050,913.34	£6,616,927.79	(£7,881,163.19)	(£10,903,774.68)	£429,411.07	£6,868,430.13	(£7,382,276.95)	£1,153,108.47

CUMULATIVE

2012	2013	April	May	June	July	August	September	October	November	December	January	February	March	TOTAL
Non - DDI & Paypoint					£228,738,532	£463,557,929	£701,761,216	£958,715,247	£1,207,430,780	£1,438,716,917	£1,683,070,101	£1,930,895,257	£2,161,350,349	£2,161,350,349
DDI					£1,143,342	£2,451,550	£4,273,585	£6,277,077	£7,965,545	£9,492,819	£10,861,151	£12,426,026	£13,448,454	£13,448,454
Over 75					£39,361,086	£76,797,557	£114,575,035	£273,606,720	£316,223,634	£359,641,025	£398,303,175	£441,859,167	£482,933,109	£482,933,109
Cash Schemes					£18,414,073	£38,610,816	£57,191,414	£73,147,955	£93,289,123	£111,138,287	£130,956,253	£150,733,604	£169,551,433	£169,551,433
TSC					£3,957,255	£9,281,630	£15,167,775	£23,491,760	£30,784,433	£37,395,580	£43,273,039	£49,076,669	£53,082,123	£53,082,123
					£291,614,289	£590,699,482	£892,969,025	£1,335,238,759	£1,655,693,514	£1,956,384,627	£2,266,463,719	£2,584,990,724	£2,880,365,469	£2,880,365,469

Capita Remittances to DCMS

Non-DDI	£223,433,912	£450,125,350	£687,318,580	£946,451,911	£1,199,008,876	£1,430,059,148	£1,668,257,572	£1,915,693,936	£2,155,293,131
DDI	£1,116,382	£2,247,351	£3,542,622	£5,320,834	£7,303,875	£9,024,727	£10,540,799	£11,871,760	£13,400,219
Cash Scheme	£19,116,897	£37,378,473	£56,003,852	£75,468,490	£94,606,674	£109,638,536	£129,777,450	£147,805,378	£165,564,601

Capita Non-Cash Transactions

Over 75 Free Licence - Claims										
Great Britain and Northern Ireland	£38,217,743	£75,480,637	£113,023,762	£272,834,066	£313,502,657	£354,304,041	£392,900,474	£435,038,552	£476,315,415	
Guernsey	£56,624	£102,207	£147,554	£194,483	£244,529	£291,029	£330,617	£376,949	£426,916	
Isle of Man	£57,036	£107,831	£111,565	£237,326	£299,782	£359,837	£417,552	£478,153	£556,105	
TSC Licences Issued	£3,628,767	£8,183,257	£13,350,870	£23,085,255	£29,560,876	£36,252,856	£42,010,520	£47,669,481	£52,208,446	
Total Funds to DCMS and Over 75 Claims										
	£285,627,361	£573,625,106	£873,498,806	£1,323,592,365	£1,644,527,269	£1,939,930,173	£2,244,234,983	£2,558,934,209	£2,863,764,832	

Cash in Transit - DCMS

Balance Due to DCMS/(Capita) B/F	£3,495,952	£3,495,952	£3,495,952	£3,495,952	£3,495,952	£3,495,952	£3,495,952	£3,495,952	£3,495,952
Balance Due to DCMS/(Capita) C/F	£7,276,623	£11,327,536	£17,944,464	£10,063,301	(£840,474)	(£411,063)	£6,457,368	(£924,909)	£228,199
	£3,780,671	£7,831,584	£14,448,512	£6,567,349	(£4,336,426)	(£3,907,015)	£2,961,416	(£4,420,861)	(£3,267,753)