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Ian Clark
request-272617-8c56e753@whatdotheyknow.com

FOI Reference: FOI321381
29/07/2015

Dear Ian Clark

I refer to your request where you asked:

“Can you provide details of the contract agreed with five [clarified as seven] companies regarding the monitoring of social media [through the Media Monitoring and Evaluation and Related Services (RM3708) framework agreement]? Specifically:

- 1) Who the contracts have been awarded to.
- 2) What keywords and topics they have been advised to monitor.”

I am writing to advise you that following a search of our paper and electronic records, I have established that some of the information you requested is held by the Cabinet Office, including the Crown Commercial Service.

The redacted framework agreements between the Crown Commercial Service and successful suppliers can be viewed on Contracts Finder. It is the responsibility of customer authorities to publish information concerning call-offs with suppliers on Contracts Finder. The Contracts Finder database can be viewed at the following link:
<https://www.contractsfinder.service.gov.uk/Search>

It is not a requirement for customer authorities to report management information on the keywords and topics being monitored to the Crown Commercial Service.

If you have any queries about this letter, please contact the Freedom of Information team in the Cabinet Office. Please remember to quote the reference number above in any future communications.

If you have any queries about this letter, please contact the FOI team. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request or wish to request an internal review, you should write to:

Roger Smethurst
Head of Knowledge and Information Management
Cabinet Office
1 Horse Guards Road
London
SW1A 2HQ

email: foi-team@cabinetoffice.gov.uk

You should note that the Cabinet Office will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Cabinet Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to be 'J. B. Smith', written in a cursive style.

**FOI Team
Cabinet Office**