



Information Policy & Compliance
bbc.co.uk/foi bbc.co.uk/privacy

J. Casey
Via email: request-215229-6e5b3db7@whatdotheyknow.com

1st July 2014

Dear Sir/Madam

Request for Information – RFI20140875

Thank you for your request of 4th June 2014 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

"1) Please release in full all information held by the BBC in regards to the Facebook Page www.facebook.com/dontpaybbcsctax. The name of the page is tv licence resistance.

2) is the page monitored [sic] by the BBC or any subcontractors and is any information gathered from this monitoring

3) if the answer to 2 is yes, how is the information used."

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Mediaedge:CIA International Limited ("MEC"). The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

I can confirm under section 1(1) of the Act that the BBC holds recorded information that is relevant to your request. In January of this year, TV Licensing responded to a request under the Act which contained a question similar to yours. Please find enclosed as Disclosure Document 1 an anonymised copy of our response to that request for your information – I consider this relevant to all three parts of your request.

I also enclose as Disclosure Document 2 recorded information held by TV Licensing in relation to the Facebook Group you have identified. This consists of copies of emails held by the TV Licensing Management Team.

Please note that information that is not relevant to your specific request and information which constitutes personal information, has been redacted from these emails. The redacted personal information primarily consists of names and direct contact details of BBC staff or of individuals who do not work for the BBC who are not senior managers; and therefore do not have a reasonable expectation that their details will be disclosed in this context. We are withholding this information under section 40(2) of the Act.

Personal information about living individuals is exempt under the Freedom of Information Act if disclosure to a third party would breach one or more principles of the Data Protection Act 1998. As junior members of staff at the BBC and from other organisations do not expect their details to be disclosed, to do so would be unfair; therefore, disclosure would breach the first principle of the Data Protection Act 1998 which requires data to be processed fairly and lawfully.

Finally, I enclose as Disclosure Document 3 an anonymised copy of our response to a recent request under the Act (referenced within Disclosure Document 2) regarding the Facebook Group. I also consider this relevant to your request.

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or see <http://www.ico.gov.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

