



Department  
for Transport

Mr Michael Evans  
Correspondence Manager  
Department for Transport  
Great Minster House  
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London  
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Web Site: [www.gov.uk/dft](http://www.gov.uk/dft)

Our Ref: F0015705

22 February 2018

Mr Hayden Atkins

[By email: [request-459889-5b897157@whatdotheyknow.com](mailto:request-459889-5b897157@whatdotheyknow.com)]

Dear Mr Atkins,

### **Freedom of Information Act Request – F0015705**

Thank you for your Freedom of Information (FOI) request of 25 January 2018. You requested the following information:

***I would like to know how much London Midland/West Midlands Trains have recouped in ticket fines over the past 12 months.***

Your request has been considered under the FOI Act 2000. I can confirm that the Department for Transport (DfT) has now completed its search for information and that the DfT holds information that is relevant to your request.

The information we hold for London Midland covers the period between 8 January and 9 December 2017. The total amount of penalty fare revenue received in the period outlined above by London Midland was £261,000.

The information we hold in respect of the penalty fare revenue received by West Midlands Trains is as follows:

10 December 2017 to 6 January 2018 - £1,000

If you are unhappy with the way the DfT has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the DfT's FOI Advice Team at:

Zone D/04  
Ashdown House  
Sedlescombe Road North  
Hastings  
East Sussex TN37 7GA  
E-mail: [FOI-Advice-Team-DFT@dft.gsi.gov.uk](mailto:FOI-Advice-Team-DFT@dft.gsi.gov.uk)

Please send or copy any follow-up correspondence relating to this request to the FOI Advice Team to help ensure that it receives prompt attention. Please also remember to quote the reference number above in any future communications.

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely

Michael Evans  
**Correspondence Manager- Passenger Services**

## **Your right to complain to DfT and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF