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Ref: FOI-165-20

By email: REQUEST-692290-6EE29CDC@WHATDOTHEYKNOW.COM

Dear Mr Shepherd,

FREEDOM OF INFORMATION REQUEST – REF: FOI-165-20

I refer to your Freedom of Information request for information received by the University of Wolverhampton on 18 September 2020, in which you requested access to the following information, specifically:

Telephony System

1. What is your current telephony system?
2. How many users of the telephony system?
3. When is the contract up for renewal?
4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?
5. The name (separately) and email address of the primary contact for this contract?
6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?
2. How many mobile connections?
3. When is the contract up for renewal?
4. How long do you contract for (24 or 36 months)?
5. The name (separately) and email address of the primary contact for this contract?
6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

Your request will now be considered in accordance with the *Freedom of Information Act 2000*. You will receive a response by 16 October 2020, in accordance with the statutory timescale of 20 working days as defined by the Act. In some circumstances we may be unable to achieve this deadline. In this instance you will be informed and given a revised timescale at the earliest opportunity.

There may be a fee payable for the retrieval, collation and provision of the information you request. You will be informed accordingly if a fee is applicable and the 20 working day timescale will be suspended until we receive payment from you. If you choose not to make payment then your request will be withdrawn.

Some requests may also require either full or partial transference to another public authority in order to satisfy your request. You will be informed if your request is transferred to another public authority.

Should you have any enquiries regarding your request for information, please do not hesitate to contact legal services via email at FOI@wlv.ac.uk.

Yours sincerely

Liam Jackson
Information Governance Assistant
21 September 2020