

By Email

Ref: FOI 2020-37

12 October 2020

Dear Mr Shepherd,

FREEDOM OF INFORMATION REQUEST

Thank you for your email of 14 September 2020, in which you ask for information held by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) relating to mobile and telephony contracts.

2. Your request has been handled as a request for information under the Freedom of Information Act 2000.

3. I can confirm that HMICFRS holds some of the information you have requested. Please see the full response to your request in **Annex A**.

4. If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to the address below, quoting reference FOI 2020-37. If you ask for an internal review, please state why you are dissatisfied with the response.

Chief Operating Officer
HMICFRS
6th Floor, Globe House
89 Eccleston Square
London
SW1V 1PN
E-mail: HMICFRSFoI@hmic.gsi.gov.uk

5. As part of any internal review HMICFRS's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely,

On behalf of

HMICFRS FOI Team

Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services

Annex A

Telephony System

1. What is your current telephony system?

HMICFRS uses Internet-based telephony (Skype for Business), and Cisco videoconferencing equipment

2. How many users of the telephony system?

The system has 263 users.

3. When is the contract up for renewal?

4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?

5. The name and email address of the primary contact for this contract?

6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?

2. How many mobile connections?

3. When is the contract up for renewal?

4. How long do you contract for (24 or 36 months)?

5. The name and email address of the primary contact for this contract?

6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework?

HMICFRS does not pay for its telephones or mobile phones. These are provided for HMICFRS by the Home Office. We do not see the contracts or cost. This information is therefore not held.