



# Attorney General's Office

Attorney General's Office  
102 Petty France  
London  
SW1H 9EA

020 7271 2492

[www.gov.uk/ago](http://www.gov.uk/ago)

Terry Shepherd  
[request-681883-949bc3ba@whatdotheyknow.com](mailto:request-681883-949bc3ba@whatdotheyknow.com)  
by email only

21 August 2020

Dear Terry Shepherd,

## **Freedom of Information request: FOI/137/20**

I am writing in response to the Freedom of Information request you submitted to this office dated 04 August 2020, which is copied in bold below;

**Under the Freedom of Information Act, could you please kindly answer the questions below.**

### **Telephony System**

- 1. What is your current telephony system?**
- 2. How many users of the telephony system?**
- 3. When is the contract up for renewal?**
- 4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?**
- 5. The email address of the primary contact for this contract?**
- 6. Current annual spend?**

### **Mobile phone contracts**

- 1. Who is your current mobile phone provider?**
- 2. How many mobile connections?**
- 3. When is the contract up for renewal?**
- 4. How long do you contract for (24 or 36 months)?**
- 5. The email address of the primary contact for this contract?**
- 6. Current annual spend?**

### **Crown Commercial Services frameworks**

**Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) Do you procure through the G-Cloud framework?**

The Freedom of Information Act (2000) gives individuals and organisations the right of access to all types of recorded information held, at the time the request is received, by public authorities such as the Attorney General's Office (AGO).

Section 1 of the FOIA places two duties on public authorities. Unless exemptions apply, the first duty (contained in section 1(1)(a)) is to confirm or deny whether the information specified in a request is held. If confirmed, the second duty (contained in section 1(1)(b)) is, unless one or

more of the exemptions contained in Part II of the FOIA applies, to disclose the information that has been confirmed as being held.

I have now been able to consider your request and can confirm that we do not hold the information you requested. It may help if I clarify that the information being requested is not held by the AGO because there is no legal or business requirement for the AGO to do so. The AGO is a small ministerial department and all our telephony information is managed by the Crown Prosecution Service (CPS). The CPS can be contacted at: [IMU@cps.gov.uk](mailto:IMU@cps.gov.uk).

Please be advised that the FOIA does not oblige a public authority to create information to answer a request if the requested information is not held.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the above address. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

FOI Officer

D +44 (0)20 7271 2492

E [correspondence@attorneygeneral.gov.uk](mailto:correspondence@attorneygeneral.gov.uk)