



Department of Health & Social Care

Freedom of Information Team
Department of Health and Social Care
39 Victoria Street
London SW1H 0EU

www.gov.uk/dhsc

Benjamin Day
request-560432-f1050876@whatdotheyknow.com

04 April 2019

Dear Mr Day,

Freedom of Information Request Reference FOI-1170249

Thank you for your clarification request dated 19 February, in which you asked the Department of Health and Social Care (DHSC):

I am writing to request information on production figures and chassis numbers for Invalid Carriages (Invacars) made on behalf of the DHSS by Invacar (Benflett, Essex) between 1960 and 1971.

These cars were known as 'MK12s'.

I would like to request a list of production dates, chassis numbers and any associated details.

Your request has been handled under the Freedom of Information Act (FOIA).

DHSC does not hold the information you requested. This is because any records we may have held will have been archived or destroyed. The Public Records Act applies to records held by DHSC and this means that we must review records before they reach 30 years of age. The review process is to select records which are worthy of permanent preservation at The National Archives. Records from the 1960s and 1970s that still exist will be available from The National Archives in Kew.

You may find it helpful to search Discovery, which lists all the items that are available at TNA. You can access this at:

<http://discovery.nationalarchives.gov.uk/>. There are records which relate to 'invalid carriages' and 'invacar' which were created by both the Department of Health and Social Security and the Ministry of Transport which may be relevant to your enquiry.

You may also make a Freedom of Information request to The National Archives, and the information on how to do so is available at:

<http://www.nationalarchives.gov.uk/about/freedom-of-information/making-a-freedom-of-information-request/>. Many of the records held by TNA are open and you do not need to make a Freedom of Information request to access them, they may charge a fee to search for information that is held in records which are open to the public.

If you are not satisfied with the handling of your request, you have the right to appeal by asking for an internal review. This should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the address at the top of this letter, or the email address at the end of this letter.

Please remember to quote the reference number above in any future communication.

If you are not content with the outcome of your internal review, you may complain directly to the Information Commissioner (ICO) who may decide to investigate your concerns.

Generally, the ICO cannot make a decision unless you have already appealed our original response, and received our internal review response. The ICO will not usually investigate concerns where there has been an undue delay in bringing it to their attention. You should raise your concerns with them within three months of your last meaningful contact with us.

The ICO can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow SK9 5AF

<https://ico.org.uk/concerns>

Yours sincerely,

Maria Reed
Freedom of Information Officer
FreedomOfInformation@dhsc.gov.uk