



SUFFOLK CONSTABULARY

FREEDOM OF INFORMATION REQUEST

REQUEST NUMBER: **FOI Request 004302-17**

REQUEST DETAILS:

"I would like to request what details are captured and inputted to the mentioned COMACT system when a missing person is reported."

RESPONSE:

Suffolk Constabulary has considered your request for information and our response is below.

This response is correct as of 24 March 2017

The following detail has been extracted from the Constabulary's force policy and provides confirmation as to the information inputted onto the COMPACT system.

- 3.1 The majority of missing person reports are made to the Forces' Contact and Control Rooms (CCR). Upon receipt of a report, the CCR call taker will create an Incident on STORM. Where a missing person is reported at a local police station or direct to an officer or member of staff, the CCR will be notified immediately in order that a STORM incident can be created.
- 3.2 A STORM incident and Compact report must be created for every missing person.
- 3.3 At the point of initial report, it will be necessary for Oscar 1 or the CCR Supervisor to determine whether the person is missing or absent. This decision will be based on an initial assessment of risk and all the circumstances known at that time. Research will be conducted to ensure the decision is supported by the best available information – A strong consideration should be given to researching other force systems such as Compact, CIS, CATS as these could give indications of risk.
- 3.4 Where the report is categorised as 'missing' a police officer will be deployed to take a full missing person report and to complete the COMPACT risk assessment. The Duty supervisor or Inspector will be informed of all missing people as they are the initial enquiry owner. The local supervisor is to coordinate a search

Information obtained at initial report includes name, DOB, gender, age, place of birth, nationality, marital status, description. In relation to the missing report, the following is requested: date reported, time reported,



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where missing from, last sighting, any associated crime reference, if in care, local authority area, circumstances, informant details

Full risk assessment is completed including the following question set:

1. Is the missing person vulnerable due to age or infirmity or any other similar factor?
2. Behaviour that is out of character is often a strong indicator of risk; are the circumstances of going missing different to normal behaviour patterns?
3. Is the missing person suspected to be subject of a significant crime in progress, for example abduction?
4. Is there any indication that the missing person is likely to commit suicide?
5. Is there a reason for the missing person to go missing?
6. Are there any indications that the missing person has made any preparations for being away?
7. Did the missing person fail to complete their last known intentions? If so, what was the person intending to do when last seen (for example going to the shops or catching a bus)?
8. Are there family or relationship problems or a recent history of family conflict and/or abuse?
9. Is the missing person a victim or perpetrator of domestic violence?
10. Does the missing person have any physical illness or mental health problem?
11. Is the missing person on the Child Protection register?
12. Has the missing person ever suffered or been exposed to harm in a previous missing episode?
13. Is there a belief that the missing person may not have the ability to interact safely with others in an unknown environment?
14. Does the missing person need essential medication that is not likely to be available to them whilst they are missing?
15. Is there any ongoing bullying or harassment, for example racial, sexual, homophobic, local community concerns or cultural issues etc.?



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16. Was the missing person involved in a violent and/or racist incident immediately prior to their disappearance?
17. Does the missing person have any workplace (school/college/university/place of work) or financial problems, for example truancy, threat of expulsion/redundancy/sacking, debt or possible or known blackmail?
18. Does the missing person have a current or previous history of a drug or alcohol dependency?
19. Are there any other unlisted factors that the officer or supervisor considers should influence this risk assessment?