

Environment & Regeneration  
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09 September 2020

Dear Lauren Smithson

**FREEDOM OF INFORMATION REQUEST REF No: 499452 / IDPR61554**

Thank you for your information request, received on 20 August 2020

You requested the following information:

1. The number of missed bin collections in 2018, 2019 and 2020.

Response:

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2018	147	146	120	110	114	151	107	96	57	95	114	127	1384
2019	106	104	87	74	124	185	117	160	170	105	135	90	1457
2020	122	119	135	94	99	123	118						810

2. How many extra bin lorries had to be sent out to pick up bins missed during their routine collections in 2018, 2019, 2020.  
Response: No extra vehicles were used in the collection of missed bins. Crews deal with their own complaints the next day.
3. The additional costs to the council resulting from missed bin collections in 2018, 2019 and 2020.  
Response: They were collected the following day within the working hours so the only additional cost will be fuel costs, that is fuel cost for going out of their normal route which will be less than £10.

If you would like this document in large print or Braille, audiotape or in another language, please telephone 020 7527 2000.

4. The average weekly and annual costs to the council of collecting domestic waste, as in the regular landfill waste, food waste and recycling created by homes which is collected by the council.

Response:

Year	Amount
2018/19	8,144,714.98
2019/20	8,207,547.82
2020/21 - 5 months	3,281,317.18

This works out to £157,233 per week.

If you are not satisfied with the way in which your request has been handled or the outcome, you may request an internal review within two calendar months of the date of this response by contacting:

Information Complaints, 3<sup>rd</sup> Floor, 7 Newington Barrow Way, Islington, N7 7EP

Email: [infocomplaints@islington.gov.uk](mailto:infocomplaints@islington.gov.uk)

Further information is also available from the Information Commissioner's Office, Details of how to contact them can be found on their website here [www.ico.org.uk/global/contact-us/](http://www.ico.org.uk/global/contact-us/)

Yours sincerely



Lee Miller  
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