



Ms. Smithson

Information Officer
Hastings Borough Council
Muriel Matters House
Breeds Place
Hastings
TN34 3UY

Dear Ms. Smithson

I refer to your recent request for information from this authority. Our response to your request is below.
You have the right to request an internal review if you are not satisfied with any aspect of the way we have handled your request for information or its content.

Once an internal review has been conducted and you still remain dissatisfied you may complain to the Information Commissioner who will decide whether the request has been handled properly.

Please note: The Information Commissioner cannot generally make a decision unless our internal review process has first been exhausted. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 AF

www.ico.org.uk

Yours sincerely

Lisa Greathead
Information Officer
Muriel Matters House
Breeds Place
Hastings
TN34 3UY
01424 451066
E Mail: informationofficer@hastings.gov.uk

Subject: Missed bin collections data

Details of Request:

- The number of missed bin collections in 2018, 2019 and 2020
- How many extra bin lorries had to be sent out to pick up bins missed during their routine collections in 2018, 2019, 2020
- The additional costs to the council resulting from missed bin collections in 2018, 2019 and 2020
- The average weekly and annual costs to the council of collecting domestic waste, as in the regular landfill waste, food waste and recycling created by homes which is collected by the council.

This information is partially held

Response:

Please accept my apologies for the delay in responding.
Q1 - From 1st April to 31st March
2018 - 3,347

2019 - 4,555

2020 - no confirmed figures, still in dispute

Q2 & Q3 - Information not held

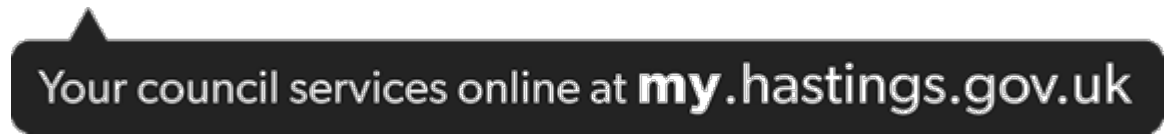
Q4 - Average Weekly £23,909.58, Average Annual - £1,243,298.12

End of Request

Please note:

This information is copyrighted to Hastings Borough Council and is supplied for your personal use only. Except as permitted under the Copyright, Designs and Patents Act 1988, the information supplied may not be copied, distributed, published, or exploited for commercial purposes or financial gain without the explicit written consent of Hastings Borough Council.

We do not give permission for this information to be used for the purposes of direct marketing.



Your council services online at **my**.hastings.gov.uk