



HELEN MCNALLY

By email request-495151-3150c913@whatdotheyknow.com

FOI Reference:FOI326503
6/7/2018

Dear HELEN MCNALLY

I refer to your request where you asked:

Please could I access all the MISO submissions made under [as of 3 July 2018, 15 Crown Commercial Service framework agreements] in a machine readable format (preferably .csv). As an example, similar information to the data we require is already publicly available for G-Cloud here: <https://digitalmarketplace.blog.gov.uk/sales-accreditation-information/>

Those commercial arrangements are as follows:

- Network Services (RM1045)
- Buildings Materials (RM3747)
- Vehicle Purchase (RM1070)
- Office Supplies for the Wider Public Sector (RM3703)
- Postal Goods and Services (RM1063)
- Apprentice Training and Related Services (RM3823)
- Electricity Supply and Ancillary Services (RM1075)
- The supply of Natural Gas (Daily / Non Daily Metered) and Ancillary Services (RM1076)
- Workforce Management (RM1072)
- Non Medical Non Clinical (RM971)
- Multidisciplinary Temporary Healthcare Personnel (RM3711)
- Merchant Acquiring Services (RM3702)
- Modular Building Systems (RM875)
- Payroll HR & Finance Systems (RM887)
- Corporate Software Solutions (RM1042)

Section 1(1) does not oblige a public authority to comply with a request for information if they consider the request to be vexatious.

Section 14(1) of the Freedom of Information Act is designed to protect public authorities by allowing them to refuse any requests which have the potential to cause a disproportionate or unjustified level of disruption.

The Information Commissioner recognises that dealing with unreasonable requests

submitted in a narrow time period can place a strain on resources and get in the way of delivering mainstream services or answering legitimate requests. Furthermore, these requests can also damage the reputation of the legislation itself.

In reaching this decision the Cabinet Office (including the Crown Commercial Service) have identified the following indicators used in identifying potentially vexatious requests as relevant to your recent correspondence:

Detrimental impact on the public authority

Prior to the publication of any data, the Crown Commercial Service is committed to ensuring that any information that could be considered 'sensitive' - commercially or otherwise - is carefully evaluated. When considering this, the Crown Commercial Service discusses with several internal and external stakeholders, taking into account all concerns that each stakeholder may have about the potential release of specific information. After careful scrutiny, data may be redacted prior to publication in some circumstances.

To fully comply with this request, the department would have to contact and assess responses from hundreds of suppliers and thousands of customers in relation to tens of thousands of lines of spend data collected through the Management Information Systems Online (MISO) tool and I consider that would be an unreasonable burden for the department to undertake within the bounds of the Freedom of Information Act.

The department therefore considers that your request is vexatious because the effort required to meet the request will be so grossly oppressive in terms of the strain on its time and resources, that it cannot reasonably be expected to comply in this circumstance.

I would like to stress that this decision relates to the cost of the work and the diversion of resources that would be required to undertake your request, and that the department does not consider yourself or your organisation to be vexatious in any capacity.

If you are unhappy with the service you have received in relation to your request or wish to request an internal review, you should write to:

Sharon Carter
Cabinet Office
70 Whitehall
London
SW1A 2AS

email: foi-team@cabinetoffice.gov.uk

You should note that the Cabinet Office will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by Cabinet Office. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

A handwritten signature in black ink, appearing to be 'A. B. C.', written in a cursive style.

FOI Team
Cabinet Office