



Mr Paul Gulley
request-536363-ee535ec5@whatdotheyknow.com

Service Centre
Customer Services

Plymouth City Council
Ballard House, West Hoe Road
Plymouth, PL1 3BJ

T 01752 668000
E FolCorporateServices@plymouth.gov.uk
www.plymouth.gov.uk

Date 04 January 2019

Freedom of Information reference 904692

Dear Mr Gulley

Thank you for your request for information about Miscellaneous income invoices and Aged Debt for Miscellaneous income. Your request was received on 3 December 2018 and is being dealt with under the terms of the Freedom of Information Act 2000. This letter is a full response to that application. I apologise that there has been a delay in supplying this information.

The Council does hold the information that you have requested and the information is below and attached. Your request was to be supplied with the following;

“Please provide the collection rate of miscellaneous income invoices that are issued and paid within 28 days for the past year Please also provide a aged debt request showing all miscellaneous income outstanding for the various council departments for last two years.”

Please provide the collection rate of miscellaneous income invoices that are issued and paid within 28 days for the past year

The answer to this is 60.11%.

Please also provide an aged debt request showing all miscellaneous income outstanding for the various council departments for last two years.

Please see the attached report.

Please note that the information supplied can mostly be re-used in accordance with the Open Government Licence. The council should be acknowledged as the source of the information, but copyright is maintained for all photographs and third party contributions to the information supplied. For further details see <http://www.nationalarchives.gov.uk/doc/open%2Dgovernment%2Dlicence/>

I hope that we have supplied the information that you expected to receive. If you wish to discuss this letter or the information that is supplied then please contact me.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to me stating the reason for your dissatisfaction.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113. Website: www.ico.gov.uk

There is no charge for making an appeal.

Yours sincerely

Ms K Forsyth
Customer Advisor