

Response to Request for Information

Reference: 6784
Date: 9 August 2016
Type of request Freedom of Information Request

Midfield Lodge Care Home

Midfield Lodge Care Home, Cambridge Road, Oakington, Cambridge, CB24 3BG

Please provide these figures in the following way:

Breakdown of the below for years 2014, 2015 for full year; and for 2016 between January and June. If any of the numbers are fewer than 5 for certain years, and you would therefore be unable to disclose them, please feel free to add the numbers for different years together and provide the total number.

- 1) Number of safeguarding alerts / concerns received from or in connection with the above named home from all sources (the home itself, family, hospital, etc).
- 2) Number of investigations conducted in response to safeguarding alerts, complaints, allegations of abuse etc.
- 3) Outcome of the investigations conducted (e.g. substantiated, not substantiated, partially substantiated etc).

Prior to 2016/17, we did not collect alerts / concerns. We did however record enquiries received:

Midfield Lodge	Number of Concerns	Number of Enquiries	Substantiated	Not Substantiated
2014-15	n/a	9	5	4
2015-16	n/a	8	5	3
2016-17 (YTD)	*	*	*	0

All concerns and enquiries are investigated.

We are withholding the figures for the 2016/17 financial year to date in accordance with Section 40(2) of the Freedom of Information Act 2000 due to low numbers which could lead to the identification of individual people and their families. Please see further details on this exemption below:

Personal Information

Section 40(2) of the Freedom of Information Act provides an absolute exemption from disclosure if providing the information would breach the Data Protection Act.

40 Personal information

- (2) Any information to which a request for information relates is also exempt

information if—

- (a) it constitutes personal data which do not fall within subsection (1), and
- (b) either the first or the second condition below is satisfied.

(3) The first condition is—

(a) in a case where the information falls within any of paragraphs (a) to (d) of the definition of “data” in section 1(1) of the Data Protection Act 1998, that the disclosure of the information to a member of the public otherwise than under this Act would contravene—

- (i) any of the data protection principles, or
- (ii) section 10 of that Act (right to prevent processing likely to cause damage or distress), and

(b) in any other case, that the disclosure of the information to a member of the public otherwise than under this Act would contravene any of the data protection principles if the exemptions in section 33A(1) of the Data Protection Act 1998 (which relate to manual data held by public authorities) were disregarded.

The information is classified as ‘personal data’ and section 40(3)(a)(i) applies as releasing this information would breach the first Data Protection principle. This states that personal data shall be processed fairly and lawfully. It would be considered ‘unfair’ processing for us to release this personal information, as those involved would not expect this information to be made widely available in the public domain.

It is possible that an individual could be identified when combined with other information meaning there is a compelling case not to risk them being identified.

- 4) Number of deaths (for any reason, expected or otherwise) of any person who used the care service.

According to our social care system, 60 people who have resided at Midfield Lodge have died since 2014. This includes people residing at Midfield Lodge at the time of their death and people who left the care of Midfield Lodge and died later on.

- 5) Number of incidents reported to or investigated by the police, again not necessarily related to safeguarding concerns.

As we have not collected alerts / concerns prior to 2016/17, we do not hold this information for the purposes of the Freedom of Information Act 2000.

- 6) Number of pressure ulcers of any grade reported by the provider or external medical staff or family etc.

Cambridgeshire County Council does not record this information for the purposes of the Freedom of Information Act 2000.

- 7) Number of complaints received by anyone and by any route (phone, email, in person, letter etc) in connection with this home.

Please see answer to Questions 1, 2 and 3 above.

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