



Department  
for Work &  
Pensions

DWP Central Freedom of  
Information Team  
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[DWP Website](#)

Our Ref: FOI2023/03124

9 February 2023

Dear J Roberts,

Thank you for your Freedom of Information (Fol) request received on 12 January. You wrote:

“Guy Opperman answered a parliamentary question from Johnathan Ashworth (UIN 119152):

'Towards the end of 2022 Mid-life MOTs were tested in four Jobcentre sites. The feedback from these sessions have helped shape the content that will be included in the full rollout across Jobcentres in Great Britain which is expected to take place in early 2023.'

<https://questions-statements.parliament.uk/written-questions/detail/2023-01-09/119152>

1. Please send me a copy of any questionnaire(s) used to obtain feedback.
2. Please provide information about who provided the feedback and the numbers involved.
3. Please send me summary details of the feedback obtained and details of the content to be included in the full rollout across all jobcentres.”

## DWP Response

We confirm that we hold the recorded information to respond to your request.

In response to your first and second question, the early test sessions were delivered to support policy development and design of products and supporting the design of learning and development to support 50Plus Champions delivering the sessions as rollout of the programme progressed. No formal evaluation was undertaken as part of these original mid-life MOT tests.

For **question 3**, the details of the content to be included in the full rollout across all Jobcentres can be found in the attached Annex.

The disclosed document has where appropriate, been redacted to remove information which is exempt under section 40(2) of the Freedom of Information Act 2000, as personal information belonging to an individual other than the requester.

Section 40(2) exempts information in response to a request if it is personal data belonging to an individual other than the requester and it satisfies one of the conditions listed in the legislation. In this case the condition contained in section 40(3A)(a) applies - that disclosure would breach one of the data protection principles, specifically that "Personal data shall be processed lawfully, fairly and in a transparent manner...".

We do not consider that disclosing this information is necessary or justified in order to satisfy your information request and the requirements of the FoI Act. In relation to this request, we consider that there is no strong legitimate interest that would override the prejudice to the rights and freedoms of the data subject.

Personal data are subject to General Data Protection Regulation (GDPR) and the Data Protection Act 2018

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team  
Department for Work and Pensions

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dw.gov.uk](mailto:freedom-of-information-request@dw.gov.uk) or by writing to: DWP Central FoI Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO FOI and EIR complaints](#) or telephone 0303 123 1113.