

## Information Requests

PP B3E 2  
County Hall  
Taunton  
Somerset  
TA1 4DY

Please ask for: Simon Butt  
FOI Reference: 3545265  
Direct Dial: 01823 359359  
Email: xxxxxxxx@xxxxxxxxx.xxx.xx  
Date: 8 May 2018

Mr Paul Isaac  
???

Dear Mr Isaac

## Freedom of Information Act 2000

The information you have requested is held by Somerset County Council. Our answers are underneath your questions as follows.

### Your Request:

Please can the authority:

**Question 1.** Confirm if it has benefited from Microsoft's free consulting services linked to Cloud Navigator.

**Answer 1.** Yes. Somerset County Council (SCC) has benefitted from free and pre-sales consultancy linked to the Cloud Navigator programme.

**Question 2.** Confirm if the authority has bought a Cloud Navigator implementation from Microsoft (either phased projects or an overall programme).

**Answer 2.** Yes. SCC has paid for work platforms that design and implement packages of the Cloud Navigator system.

**Question 3.** If Cloud Navigator has been invested in, what the procurement route was and the competitive process to ensure best value.

**Answer 3.** Cloud Navigator was procured through the Council's normal software reseller contract with Bytes. There wasn't a separate buying process.

**Question 4.** Confirm if the agreed works have delivered to specification, cost and schedule.

**Answer 4.** Yes. Work packages have been delivered to the agreed scope and cost. The Council is achieving the benefits expected through productivity and resilience.

**Please quote the reference number 3545265 in any future communications.**

If you feel your request has not been answered in sufficient detail, or if you wish to clarify the information given, please contact me, and I will be happy to address the issues you raise.

Alternatively, if you are not satisfied with our response you may request an internal review. This is an independent investigation into the handling of your request, which is carried out by the Information Governance Team. The conclusions of this investigation, and if applicable, a fresh decision about the information to be provided, should be sent to you within twenty working days of receipt of the internal review request.

To request an Internal Review please respond to the email that this response was attached to detailing why you are not satisfied, and your request will be dealt with by the information governance team.

If you are not content with the outcome of the internal review, you may then appeal directly to the Information Commissioner's Office with your complaint.

The Information commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113

Web address: [www.ico.gov.uk](http://www.ico.gov.uk)

I will now close your request as of this date.

Yours sincerely

Simon Butt  
Information Request Officer