

South East Commissioning Support Unit

Sylvia Rushbrooke request-384679-f17681a5@whatdothevknow.com

South East CSU
1 Lower Marsh
Waterloo
London
SE1 7NT

Email: SECSU.FOI@nhs.net

23 February 2017

Ref: FOI.16.MERT211

Dear Ms Rushbrooke

Freedom of Information Act Request

Thank you for your request under the Freedom of Information Act. This response is provided on behalf of NHS Merton Clinical Commissioning Group (CCG). Your request along with the CCG's response is detailed below.

- 1. Please confirm that David Parry is the current MCA lead for Merton CCG? This is correct; David Parry is the current MCA lead for NHS Merton CCG.
- 2. Please supply contact details of the MCA lead and organizational chart identifying that position

The CCG can confirm that it holds Mr Parry's contact details but is unable to disclose them under Section 40(2) of the Freedom of Information Act (personal information). The CCG follows guidance issued by the Information Commissioner's Office on the disclosure of personal information, including direct contact details.

All CCG staff can be contacted via the details given on the CCG's website:

http://www.mertonccg.nhs.uk/Contact-us/Pages/default.aspx

The CCG does not have an organisation chart specifying Mr Parry's role in relation to the MCA 2005.

3. If David Parry is not acting as Merton MCA lead please advise who is and how to contact?

N/A

4. Please advise of roles and responsibilities of the Merton CCG MCA lead role? Mr Parry's role is to advise commissioners and contractors of the MCA 2005 and ensure it is included and incorporated in the new procurement and commissioning of services, and to monitor providers to ensure they are compliant with the MCA. 5. Please send me your policy on the MCA 2005 and its implementation in Merton and any recorded information you have that explains who the MCA 2005 is implemented. The CCG is unable to answer this question under Section 14(2) of the Freedom of Information Act (repeat request). This is because you asked this question in FOI.16.MERT208, which was responded to on 16 February 2017. The CCG considers that a reasonable amount of time has not passed between these two requests.

The CCG can confirm that the Adult Safeguarding Policy was sent to you as Annex A to that request, and that it does not have a stand-alone policy for the MCA 2005.

6. Please advise of any service user forums I can attend relating to MCA 2005 matters and NHS legal rights and who the service user representative is and how to contact them

The CCG does not hold the information you requested as it does not have any service user forums relating to the MCA 2005, or NHS legal rights. The CCG does not have a service user representative.

Outside the scope of the Act, the CCG can confirm that it has a patient engagement group, a patient participation group and holds open public meetings. Details about these can be found on the CCG's website:

http://www.mertonccg.nhs.uk/Get-Involved/Patient%20Engagement%20Group/Pages/default.aspx

http://www.mertonccg.nhs.uk/Get-Involved/Pages/Patient-Participation-Group.aspx

http://www.mertonccg.nhs.uk/Get-Involved/Pages/Merton-CCG-Events-and-Meetings.aspx

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Website Address

http://www.southeastcsu.nhs.uk

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We will record your contact and request details in order to monitor and improve the service we provide. This information will be handled in accordance with the NHS Confidentiality Code of Practice and the Data Protection Act 1998.

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You are required not to use personal data for electronic marketing (telesales, fax, e-mail) to our staff and comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003. Provision of such personal data in response to a Freedom of Information or Environmental Information request does not constitute consent from the individual concerned.

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Review Procedure

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the person who sent the response to you.

If you remain dissatisfied, you can ask us to review our decision by making a written request for internal review. This must include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

Email

Secsu.foi@nhs.net

Postal Address

SECSU South East CSU 1 Lower Marsh Waterloo London SE1 7NT **Website Address**

http://www.southeastcsu.nhs.uk

The review will be handled by staff who were not involved in the original decision – although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive. Your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

Telephone 01625 545745

Postal Address
The Information Commissioner
Wycliffe House
Water Lane, Wilmslow
Cheshire, SK9 5AF

Website Address www.ico.gov.uk

Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely,

Freedom of Information Team

South East CSU
E: SECSU.FOI@nhs.net



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