

Freedom of Information Requests  
 Rotherham Doncaster and South Humber NHS Foundation Trust  
 Woodfield House  
 Tickhill Road  
 Balby  
 Doncaster  
 DN4 8QN

Shelagh Ryan  
 WhatDoTheyKnow

9 June 2016

Dear Ms Ryan

**Response to Freedom of Information Request (FOI) No 1283**

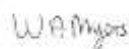
Further to your recent Freedom of Information request in which you requested information regarding the RDaSH IT System, listed below, together with our response.

Question	Response
Can you please provide the following information for your IT system:	
System's name and suppliers name?	Silverlink (for mental health services)
How much is the support and maintenance?	£76346.40
How much was your total spend on the application for the last year?	£109087.42
When is the system due for renewal?	2017/18
Who in your Trust has ownership for this system?	Executive Director of Health Informatics
Approximately how many users of the system do you have trust wide?	1500
When was your last Application upgrade?	Upgrade to version 5.4.0 Nov. 2015 Version 5.4.1 available Feb 2016 – not implemented
Which groups uses the system:	
• CMHT	Silverlink
• CAMHS,	Silverlink
• Acute services,	Silverlink (Assuming this refers to inpatients)

Question	Response
• Home Treatment Team,	Silverlink
• Assertive Outreach Team	Silverlink
• Eating Disorders Team,	N/A
• Early Intervention Team,	Silverlink
• AMHPs.	Silverlink
Do health and social care workers jointly use the system or does social care use a separate system for case management?	Some social workers / Approved Mental Health Practitioners (AMPS) use the Trusts clinical system. In the majority Social Care workers are employed by the local authority and use their system
If separate, what system do social workers use?	CareFirst
Is the system used mobile by workers or in care setting only?	Mainly used in care settings with limited staff having mobile access.
Is your current solution customisable?	Yes via system supplier
If so, do you pay a developers license for this functionality?	N/A
Can you also provide details of your Corporate IT Directors/Heads of IT and where can I find details of your IT Strategy for the next 5 years?	Executive Director of Health Informatics ICT Strategy located on Trust website <a href="http://www.rdash.nhs.uk/30410/information-communication-technology-strategy-2016-2021/">http://www.rdash.nhs.uk/30410/information-communication-technology-strategy-2016-2021/</a>

If you are dissatisfied with this response or with the way that your request has been handled and would like to request an internal review, please advise within 20 working days of the date of this letter quoting the FOI number above. Please email to [FOI@rdash.nhs.uk](mailto:FOI@rdash.nhs.uk) or the address above.

Yours faithfully



pp Sue Meakin  
Information Governance Manager  
On behalf of Rotherham Doncaster and South Humber NHS Foundation Trust

*Leading the way with care*