



**Core Services Directorate
Human Resources and
Business Support**
Service Director: Alison Brown, MSc CFCIPD

Aphra Tulip
What Do They Know
By email: request-511626-
8a041239@whatdotheyknow.com

My Ref: FOIA2781
Your Ref:
Date: 22 August 2018
Enquiries to: Cathryn Copley
Direct Dial: 01226 787743
E-Mail: Informationrequests@barnsley.gov.uk

Reference: FOIA2781

Dear Aphra,

Re: Request for Information – Freedom of Information Act 2000

I wish to confirm that the Core Services Directorate has now completed its search for the information which you requested by e-mail on 20 August 2018.

Your questions and my findings are below:-

Do you insist on Mental Health training for staff during their induction?

No, BMBC does not insist on Mental Health training at the induction stage.

Is Mental Health Training provided to any public facing staff members?

Yes, we do provide Mental Health training to public facing staff.

Approximately how many people have declared a mental health issue to the council?

We do not hold this information on our systems.

If you have any queries about this letter, please contact Cathryn Copley on (01226) 787743. Please remember to quote the reference number above in any future communications.

If you are unhappy with the way the Directorate has handled your request, you may ask for an internal review. Please clearly mark your correspondence 'Complaint' and address it to:

Barnsley MBC
Customer Feedback & Improvement Team
PO Box 634
Barnsley
S70 9GG
email: informationrequests@barnsley.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:-

Customer Services Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
website address: <http://www.ico.org.uk>

Yours sincerely



Alison Brown, MSc CFCIPD
Service Director, Human Resources and Business Support

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