

FAO: Yazmin Johnson
request-463197-9b050dc8@whatdotheyknow.com

17 April 2018

Dear Yazmin Johnson,

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI-032-2018

I write in connection with your request for information which was received by the University of Wolverhampton, in which you seek access to the following information:

- 1. How many support service staff have been employed with a mental health remit (e.g. counselling, wellbeing) in each of the last 5 academic years. If a breakdown is not available for mental health staff, please provide a total for the closest possible category.**
- 2. Budget for mental health support for each of the last 5 academic years, and where possible a breakdown on how that money is allocated, e.g. staff, marketing, equipment etc.**
- 3. Number of students seeking mental health support in each of the last 5 academic years**
- 4. Average waiting time for mental health support in each of the last 5 academic years**
- 5. Any internal reports or reviews relating to mental health provision over the last 5 years.**

Following receipt of your request searches were conducted by the University of Wolverhampton to locate information relevant to your request. We can confirm that the University of Wolverhampton holds some of the information requested and this has been detailed below.

1. The number of support service (mental health) staff is as follows. Please note, the figures relate to the provision of the Counselling Service and dedicated Mental Health Lead Practice only.

Academic Year	Number of Staff
2013/14	5 FTE
2014/15	5 FTE
2015/16	5 FTE
2016/17	5 FTE
2017/18	5 FTE

Please note, the above figures do not include Mental Health & Wellbeing support provided through the Students' Union, specialists mentors in the absence of DSA or Chaplaincy Support (where the provision includes Chaplains who are also accredited Counsellors).

2. The following expenditure relate to the University of Wolverhampton Counselling Service and Mental Health Lead Practice only:

Academic Year	Expenditure (Counselling)
2013/14	£209,155
2014/15	£255,900
2015/16	£280,870
2016/17	£233,549
2017/18	Information not available at this time.

Please note, the above figures relate to the Counselling Services only and do not include financial expenditure concerning the mental health & wellbeing support provided by the University of Wolverhampton Students' Union, mental health support provided by Specialists Mentors, in the absence of DSA, and Chaplaincy Support (where the provision includes Chaplains who are also accredited Counsellors), all of which are funded by the University. These figures also do not include expenditure, which is embedded in the University's provision of overall wellbeing support services, website development, staff training, pastoral academic support, time management, mental health support literature and content that is developed by the Counselling Teams and repurposed (i.e. within welcome and transition literature for new students).

3. Number of students attending for counselling including face2face, drop-ins and online:

Academic Year	Number of Students
2013/14	402
2014/15	403
2015/16	451
2016/17	472
2017/18	315 (as of 13.04.2018)

4. Average waiting time for first appointment:

Academic Year	Average Time
2013/14	5.58 days
2014/15	5.74 days
2015/16	7.74 days
2016/17	6-8 weeks
2017/18	6-8 weeks

5. Please find enclosed the following:
Counselling Services Annual Report 2015/16 (Please note, redactions made relate to third party personal information only, which is exempt from disclosure in its entirety).

We hope the information provided in this email answers your query. If you are dissatisfied with our response please contact us with the details of your dispute either in response to this email or via the University of Wolverhampton website:

http://www.wlv.ac.uk/PDF/foi_compl_proc.pdf and we will review our response.

If you are still dissatisfied with the outcome of the review, you can appeal directly to the Information Commissioner at the following address: <http://www.ico.gov.uk>

Please accept our sincere apologies for the delay and any inconvenience caused. Should you have any further enquiries concerning this matter, please do not hesitate to contact the University.

Yours sincerely,

Ieva Zulyte
Data Protection and Freedom of Information Officer